

Information for Patients

Velindre Cancer Centre takes great care to ensure the safety, health and wellbeing of our patients and carers.

Here at Velindre, we are fully committed to playing our part in delaying the spread of infection and are closely monitoring national developments and announcements to create space in the healthcare system to help us prepare for the coming weeks.

Maintaining patient services is a priority.

We want to assure you that all Outpatients, SACT and Radiotherapy appointments will continue as planned next week unless you receive a notification from the clinical team.

Immediate Measures

We are taking a number of immediate measures to protect our patients, carers and staff. We would like to ask for your cooperation to ensure that we uphold public safety:

- We are trying to reduce the number of people coming into the hospital. We recognise that friends and family members are vital to the support of patients through cancer treatment, however in the short term, we are asking patients to bring only one relative or friend to any appointment or inpatient visit.
- If you are currently well and have queries in relation to coronavirus, please contact **NHS Wales Direct** on **111**.
- If you are enquiring about your appointment or treatment appointment, please contact **02920 316234**.
- However, if you are currently receiving cancer treatment and are feeling unwell, have a temperature or any of the signs or symptoms on your alert card please contact the Velindre Treatment Helpline on **02920 615888** and we will call you back.

The latest information from Public Health Wales can be found here;

<https://phw.nhs.wales/topics/latest-information-on-novel-coronavirus-covid-19/>

