

Date: 21st April 2026
Ref: CORP 25/26 - 300

Dear xxx

Freedom of Information request: Smartcard Outsourcing (CORP 25/26 – 300)

Thank you for your request for information which the Trust received on 13th March 2026. We apologise for the delay in response.

Your Request:

Smartcard production and management.

Does your organisation outsource smartcard production & management?

If yes, please provide:

- The name of the outsourced service provider*

If no, please confirm:

- Which department is responsible for providing the service*

Whether you provide this service to other organisations

(smartcard; cards used to access clinical systems)

Please find the Trust's response below:

The organisation has recently purchased Imprivata as their Smartcard Single Sign on Solution for accessing devices and applications. This is in the process of being installed by October 2026. This isn't outsourced this is a straight purchase.

The Digital Department is responsible for the solution.

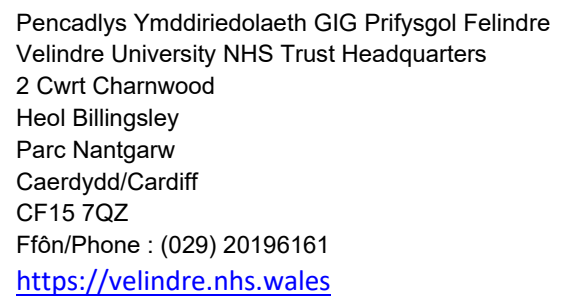
I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

CYNTHIA AND
 CONNOR'S WEDDING
 PLANNING + PLATFORM
 Cynthia and
 Connor's
 Wedding Plans

