

Date: 13th April 2026
Ref: CORP 25/26 - 286

Dear xxx

Freedom of Information request: CAMF systems within NHS Trusts (CORP 25/26 – 286)

Thank you for your request for information which the Trust received on 2nd March 2026, we apologise for the delay in response.

Your Request:

1. *What software does your Trust currently use for its CAFM (Computer Aided Facilities Management) solution?*
If multiple systems are in use, please list all solutions rather than only the primary system.
2. *What is the contract expiry date for the software used?*
If the contract is annual or rolling, please state this. If multiple systems are in use, please provide the known expiry date (or contract term details) for each.
3. *Who is the person responsible for managing this system?*
4. *What is that person's job title?*

Please find the Trust's response below:

1. **What software does your Trust currently use for its CAFM (Computer Aided Facilities Management) solution?**
If multiple systems are in use, please list all solutions rather than only the primary system.

The Trust uses Synbiotix.

2. **What is the contract expiry date for the software used?**
If the contract is annual or rolling, please state this. If multiple systems are in use, please provide the known expiry date (or contract term details) for each.

There was a one-off payment for initial set-up and there is no active contract or ongoing subscription,

3. **Who is the person responsible for managing this system?**

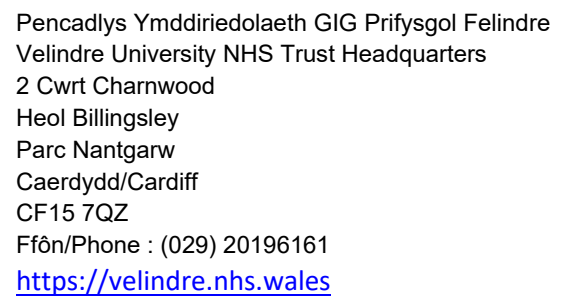
This is managed by the Estates Manager.

4. **What is that person's job title?**

Estates Manager.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





You should forward your complaint to:

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Yours sincerely

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
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