Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
https://velindre.nhs.wales

Date: 16th July 2026
Ref: CORP 26/27 - 051

Dear xxx

Freedom of Information request: Clinical Insourcing and Digital Outpatient Solutions (FY 2025-2026) (CORP 26/27 – 051)

Thank you for your request for information which the Trust received on 30th June 2026.

Your Request:

Part A: Clinical Insourcing Services

1. *Total Expenditure: > Please state the total expenditure by the Trust/Health Board on clinical insourcing services for the financial year 2025-2026.*
   If full-year audited data for financial year 2025-2026 is not yet finalised, please provide the most up-to-date provisional or 12-month data available.

2. *Specialty and Provider Breakdown: > For the financial year 2025-2026 (April-March), please list all clinical specialties for which the Trust/Health Board utilised clinical insourcing services, alongside the name of the provider(s) used for each specialty.*

3. *Current Pipelines: > As of the date of this request, please confirm if the Trust/Health Board has any active (live) insourcing contracts in place. If yes, please specify the clinical specialty, the name of the supplier, the contract end date, and the procurement method used (direct award, Tender etc).*

Part B: Digital Outpatient Solutions

4. *Outpatient Digital Software & Suppliers: > Please provide the name of the primary software platform(s) and supplier(s) currently used by the Trust/Health Board to manage digital outpatients, virtual clinics, or remote patient monitoring aimed at reducing face-to-face appointments, along with the specialty this is used for.*

5. *Digital Outpatient Contract Details: > For the digital solution(s) identified in Question 4, please state the contract start date, contract end date, and total contract value.*

Please find the Trust's response below:

Part A is not applicable to the Trust – we do not use insourcing.

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
https://velindre.nhs.wales

Part B: Digital Outpatient Solutions

4. **Outpatient Digital Software & Suppliers: > Please provide the name of the primary software platform(s) and supplier(s) currently used by the Trust/Health Board to manage digital outpatients, virtual clinics, or remote patient monitoring aimed at reducing face-to-face appointments, along with the specialty this is used for.**

5. **Digital Outpatient Contract Details: > For the digital solution(s) identified in Question 4, please state the contract start date, contract end date, and total contract value.**

- WPAS (Welsh Patient Administration System) – Supplied nationally by Digital Health and Care Wales
- WCP (Welsh Clinical Portal) - Supplied nationally by Digital Health and Care Wales
- Attend Anywhere – Supplied nationally by Digital Health and Care Wales

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor, Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
https://velindre.nhs.wales

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.