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Date: 6th August 2026
Ref: CORP 26/27 - 064

Dear xxx

Freedom of Information request: AI Systems (CORP 26/27 – 064)

Thank you for your request for information which the Trust received on 9th July 2026

Your Request:

AI system information

1. *How many artificial intelligence (AI) systems does your trust/health board currently have in development and what is the name of the AI system?*
2. *How many AI systems are currently deployed within your trust/health board and what is the name of the AI system?*
3. *For every AI model currently being used or developed in your trust:*
    a. *Is the AI model being used operationally, clinically, or for another purpose?*
    b. *What department(s) is the AI system being used in?*
    c. *What month and year was the AI system first deployed? (n/a if in development).*
    d. *Was the AI system created by a commercial entity, university, in-house, or within another NHS trust? Please give the name of the organisation.*
    e. *What is the AI systems architecture? (e.g. deep neural network, random forest, logistic regression, large language model).*
    f. *Which coding language and packages are used to deploy the AI system? (e.g. python - scikit-learn, pytorch, tensorflow)*
    g. *What is the nature of the input of the AI system? (e.g. a medical scan, free text notes, tables of lab results).*
    h. *What is the nature of the output of the AI system? (e.g. a masked image, a risk score, natural text).*
    i. *How was the AI system validated in the target population before deployment?*
    j. *What measures are in place to monitor for degradation in the performance of the AI system post-deployment?*
    k. *What was the cost to procure the AI model and what is the ongoing cost of use?*
    l. *Which departmental budget is the cost paid from?*

Data management

4. *Was any local patient data used for training or fine tuning the AI system?*
5. *Is any patient data collected specifically for the purpose of training any of the AI systems currently in development or deployment?*
6. *Do you share, or plan to share, any patient data with third-party developers for AI-related purposes? If yes, please provide details of the data-sharing agreement or relevant policy.*

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Regulation

7. *What is the regulation and certification of the AI model under the European Union Medical Device Directive and/or United Kingdom Medicines and Healthcare products Regulatory Agency (MHRA)?*

Patient/public involvement

8. *Was any patient/public engagement undertaken before deployment of the AI system*
9. *Is there any ongoing patient/public engagement input into the use of AI within your organisation?*

Governance

10. *Who has responsibility for the AI systems being using?*
11. *Does your organisation have a governance policy that covers:*
    a. *Use of AI systems within your organisation?*
    b. *Ongoing evaluation of an AI model's performance after deployment?*
    c. *How to monitor for bias in the AI system and how to mitigate against this?*

Please find the Trust's response below:

Velindre University NHS Trust does not currently develop, train, fine-tune or operate any locally developed AI models. The only AI capability currently available within the Trust is Microsoft Copilot provided through nationally managed NHS Wales Microsoft 365 services. Consequently, some of the detailed technical information requested is not held by the Trust.

AI system information

1. **How many artificial intelligence (AI) systems does your trust/health board currently have in development and what is the name of the AI system?**

   Zero – the Trust does not have any AI systems in development.

2. **How many AI systems are currently deployed within your trust/health board and what is the name of the AI system?**

   One – Microsoft Copilot

3. **For every AI model currently being used or developed in your trust:**
   a. **Is the AI model being used operationally, clinically, or for another purpose?** - Operational / productivity support. Not used as a clinical decision-making tool.
   b. **What department(s) is the AI system being used in?** – Trust wide

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c. **What month and year was the AI system first deployed? (n/a if in development).** – National deployment, the Trust does not hold a separate local deployment date.
d. **Was the AI system created by a commercial entity, university, in-house, or within another NHS trust? Please give the name of the organisation.** - Microsoft
e. **What is the AI systems architecture? (e.g. deep neural network, random forest, logistic regression, large language model).** – Large language model.
f. **Which coding language and packages are used to deploy the AI system? (e.g. python - scikit-learn, pytorch, tensorflow)** – Information not held by the Trust.
g. **What is the nature of the input of the AI system? (e.g. a medical scan, free text notes, tables of lab results).** – user prompts, questions, uploaded documents and other authorised Microsoft 365 content.
h. **What is the nature of the output of the AI system? (e.g. a masked image, a risk score, natural text).** – Natural language responses, summaries, draft content and productivity assistance.
i. **How was the AI system validated in the target population before deployment?** – National assurance, governance and approval processes were undertaken through NHS Wales.
j. **What measures are in place to monitor for degradation in the performance of the AI system post-deployment?** – Managed through Microsoft and NHS Wales governance arrangements.
k. **What was the cost to procure the AI model and what is the ongoing cost of use?** – The Trust does not hold this information. Access is provided through national NHS Wales Microsoft 365 arrangements – Digital Health and Care Wales manage this contract.
l. **Which departmental budget is the cost paid from? -** Digital Health and Care Wales manage this contract.

Data management

4. **Was any local patient data used for training or fine tuning the AI system?**

   No.

5. **Is any patient data collected specifically for the purpose of training any of the AI systems currently in development or deployment?**

   No.

6. **Do you share, or plan to share, any patient data with third-party developers for AI-related purposes? If yes, please provide details of the data-sharing agreement or relevant policy.**

   No.

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Regulation

7. **What is the regulation and certification of the AI model under the European Union Medical Device Directive and/or United Kingdom Medicines and Healthcare products Regulatory Agency (MHRA)?**

   Not applicable – Microsoft Copilot is not deployed by the Trust as a medical device or clinical decision support system.

Patient/public involvement

8. **Was any patient/public engagement undertaken before deployment of the AI system?**

   Not applicable.

9. **Is there any ongoing patient/public engagement input into the use of AI within your organisation?**

   No formal patient/public engagement arrangements are currently in place specifically relating to Microsoft Copilot.

Governance

10. **Who has responsibility for the AI systems being using?**

    The Trust governance arrangements for AI are defined within our AI Policy – https://velindre.nhs.wales/policies/information-governance-digital-services/ig16-artificial-intelligence-ai-policy/?ts=1785767547122.

    Responsibility is shared across existing governance roles including the Senior Information Risk Owner (SIRO), Caldicott Guardian, Data Protection Officer and Chief Digital Officer.

11. **Does your organisation have a governance policy that covers:**
    a. **Use of AI systems within your organisation?**
    b. **Ongoing evaluation of an AI model's performance after deployment?**
    c. **How to monitor for bias in the AI system and how to mitigate against this?**

    The Trust's AI policy can be found on our website; https://velindre.nhs.wales/policies/information-governance-digital-services/ig16-artificial-intelligence-ai-policy/?ts=1785767547122.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.

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You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
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Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421 / email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
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