

Date: 16th February 2026
Ref: CORP 25/26 - 240

Dear xxx

Freedom of Information request: Critical Incidents Declaration Records (November 2023 – November 2025) (CORP 25/26 – 240)

Thank you for your request for information which the Trust received on 21st January 2026.

Your Request:

I am seeking information about the number of critical incidents declared by all hospitals within your NHS trust during two specific one-year periods:

- Period 1: 13th November 2023 - 12th November 2024
- Period 2: 13th November 2024 - 12th November 2025

Please provide this information in a table format as follows:

Hospital Name	Number of incidents between 13.11.2023 – 12.11.2024	Number of incidents between 13.11.2024 – 12.11.2025
[Hospital 1]		
[Hospital 2]		

Clarification:

- By "critical incident," I am referring to incidents declared under your Trust's major incident/critical incident procedures, typically involving significant disruption to normal services.
- Please include all hospital sites/locations within your Trust
- If no critical incidents were declared during either period for any hospital, please indicate "0".

Please find the Trust's response below:

Hospital Name	Number of incidents between 13.11.2023 – 12.11.2024	Number of incidents between 13.11.2024 – 12.11.2025
Velindre Cancer Service	0	0

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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