Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
https://velindre.nhs.wales

Date: 16th February 2026.
Ref: CORP 25/26 - 256

Dear xxx

Freedom of Information request: Sluice Room Equipment (CORP 25/26 – 256)

Thank you for your request for information which the Trust received on 9th February 2026.

Your Request:

1. *Who is the current supplier of your macerators and/or bedpan washers?*
2. *How many sluice machines do you have in total across the trust/hospital?*
3. *Who is responsible for servicing and maintaining these machines (e.g. the original equipment manufacturer, a third-party service provider, or in-house teams)?*
4. *When does the current contract for the supply and/or servicing of this equipment expire?*
5. *Which department or role within the Trust is responsible for managing these contracts?*

Please find the Trust's response below:

1. **Who is the current supplier of your macerators and/or bedpan washers?**

   Vernacare International Limited

2. **How many sluice machines do you have in total across the trust/hospital?**

   11

3. **Who is responsible for servicing and maintaining these machines (e.g. the original equipment manufacturer, a third-party service provider, or in-house teams)?**

   This is managed In-House.

4. **When does the current contract for the supply and/or servicing of this equipment expire?**

   N/A

5. **Which department or role within the Trust is responsible for managing these contracts?**

   Mechanical Estates Officer*

   * The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone

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other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

(2) Any information to which a request for information relates is also exempt information if -

(a) it constitutes personal data which does not fall within subsection (1)

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff, CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor, Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff, CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.