

Date: 14th May 2026
Ref: CORP 26/27 - 017

Dear xxx

Freedom of Information request: Digital/IT Contact Points (CORP 26/27 – 017)

Thank you for your request for information which the Trust received on 28th April 2026.

Your Request:

1. *Contact details for relevant departments within the Trust, particularly those relating to Digital, IT, Clinical Informatics, or Innovation (e.g. shared or generic email inboxes and main telephone numbers).*
2. *Any role-based or shared contact details (e.g. group email addresses) used for senior leadership functions within these areas (for example, CIO office, CCIO function, Digital Directorate, or equivalent), where such contact points exist.*
3. *A list of senior roles within the Trust responsible for Digital and Clinical Informatics functions, including job titles only (for example: CIO, CCIO, CNIO, Director of Digital, Head of IT), without personal names.*

Please find the Trust's response below:

The Trust does not have shared mailboxes for these divisions and has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

(2) Any information to which a request for information relates is also exempt information if—

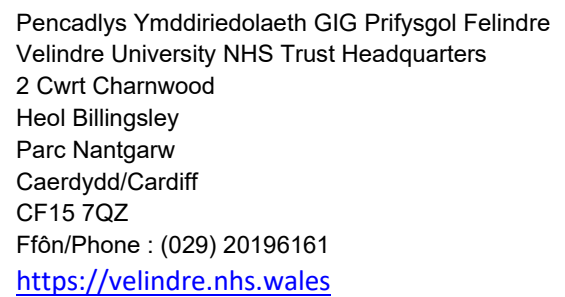
(a) it constitutes personal data which does not fall within subsection (1)

For question 3, please see Appendix 1 within the link below, which includes the organisational chart for Digital Services.

<https://velindre.nhs.wales/about-us/publications/freedom-of-information/foia-disclosure-logs-2025/october-2025/corp-2526-147-ict-digital-organisational-chart/?ts=1777375519234>

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





You should forward your complaint to:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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