

Date: 16th October 2025
Ref: CORP 25/26 - 134

Dear xxx

Freedom of Information request: Pest Control Services (CORP 25/26 – 134)

Thank you for your request for information which the Trust received on 2nd October 2025.

Your Request:

- 1) *Total expenditure by the Trust on pest control services, including both in-house provision and external/contracted services.*
- 2) *If any services are contracted out, please provide the supplier name(s) and the contract value(s).*
- 3) *The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).*
- 4) *For any lethal control commissioned or carried out by the Trust, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).*
- 5) *A copy of any policy, guidance, or standard operating procedure relating to the Trust's pest control service or contractors.*

Please find the Trust's response below:

1) Total expenditure by the Trust on pest control services, including both in-house provision and external/contracted services.

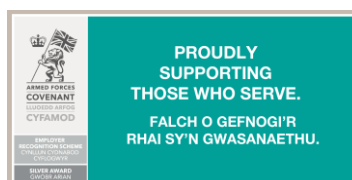
Pest Services are contracted out to Kingfisher Pest Control.

Providing costs would reveal commercial in confidence pricing arrangements with suppliers. The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to funding would have a prejudicial impact on the Trust and would weaken the Trust's position in a competitive environment revealing market-sensitive information with potential usefulness to its competitors. Therefore, the Trust wishes to use Freedom of Information exemption Section 43 (2) Commercial Interests (where Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it)).

2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).

Please see answer to question 1.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



- 3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).**

Velindre Cancer Service have called our pest control contractor for the following:

- Rats; 4 separate call outs.

- 4) For any lethal control commissioned or carried out by the Trust, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).**

Velindre Cancer Services do not commission on site baiting; our contractor uses humane snap traps. There is one recorded instance of a dead rodent.

- 5) A copy of any policy, guidance, or standard operating procedure relating to the Trust's pest control service or contractors.**

The Trust does not have a Pest Control Policy or guidance as these services are contracted out to an external provider.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

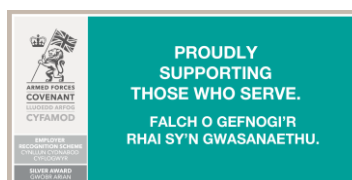
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor, Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 0330 414 6421 / email: wales@ico.org.uk

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Yours sincerely

Non Gwilym
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