

Date: 2nd October 2025
Ref: CORP 25/26 - 125

Dear xxx

Freedom of Information request: Preparation, Procurement and Cost of Food (CORP 25/26 - 125)

Thank you for your request for information which the Trust received on 5th September 2025.

Your request and the Trust's response can be found in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

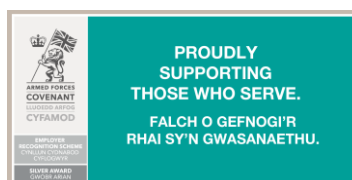
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.

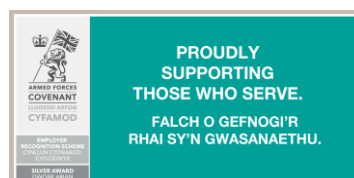


Yours sincerely

**Non Gwilym
Interim Director of Corporate Governance**

Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
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APPENDIX 1

Availability of food and beverages	In-patient	Out-patient
Are food and beverages prepared freshly on site or supplied by a contractor?	Hybrid model Onsite-Offsite	Onsite
Contracting process		
What is the standard duration of a contract? E.g., is it for one year subject to evaluation or for a longer-term duration	For procurement queries, please contact NWSSP: shared.services@wales.nhs.uk	
What evaluation criteria are selected in awarding a contract? E.g., cost, quality, service levels	Cost, Quality/Sustainability, contracts arranged through NWSSP	
Specifically, how are the national standards for healthcare food and drink considered in the evaluation of bids for providing hospital food https://www.england.nhs.uk/long-read/national-standards-for-healthcare-food-and-drink/	Contracts are assessed through NWSSP and members of the All Wales Commodity Advisory Group (CAG)	
Which staff members are typically responsible for evaluating the award of a bid to supply food to the NHS?	NWSSP and members of the All Wales Commodity Advisory Group (CAG)	
On average, when a procurement notice is made, how many pre-qualified suppliers express interest?	For procurement queries, please contact NWSSP: shared.services@wales.nhs.uk	
Cost considerations		
What is the average amount spent on providing a meal (please breakdown by costs for breakfast, lunch and dinner)	£4.47 per meal	
Nutritional content of food		
How / are menus set for the hospital? <ul style="list-style-type: none"> · Who is involved (in providing input)? · How often are they updated? · What nutrition or ingredient specifications are considered (beyond allergies)? 	Patients, Dietetic staff, Catering Management & Staff	
Are any specific patient populations provided “medically tailored meals” – combinations of macro and micronutrients designed to aid in recovery, immune system strengthening, enhancing metabolic health? If yes, which patient populations?	Textured Modified meals to support cancer patients feeding who have speech and language difficulties through medical conditions. Fortified nutritional drinks and soups to support cancer patients with low appetite.	
Are there nutritionist and/or dieticians on-staff? How are they deployed across the hospital?	Yes	