

Date: 21st November 2025
Ref: CORP 25/26 - 161

Dear xxx

Freedom of Information request: Outsourced Radiology Reporting (CORP 25/26 – 161)

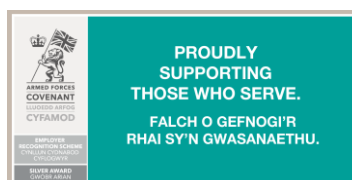
Thank you for your request for information which the Trust received on 31st October 2025.

Your Request:

1. *How much was spent by the authority on outsourced radiology reporting in the following two periods:*
 - a. *the financial year 2024/25*
 - b. *the six months from 1st April 2025 to 30th September 2025*
2. *For each of these periods, please state the amount spent with each of the following suppliers*
 - a. *Everlight Radiology*
 - b. *Four Ways*
 - c. *Medica*
 - d. *Telemedicine Clinic (TMC)*
 - e. *Dulwich Medical Centre*
 - f. *Hexarad*
 - g. *Other (please provide the name or names)*
3. *Has the authority formally tendered these services within the past 5 years?*
4. *If the answer to 3 is yes, please provide the following information*
 - a. *When was the tender awarded*
 - b. *Was it awarded to a single supplier, and if so which*
 - c. *What is the duration of the contract, with optional extension periods*
 - d. *Was the contract split into lots, for example non urgent routine reporting, and urgent out of hours reporting*
5. *Which suppliers of radiology reporting services currently have bi-directional access to the authority's patient record systems to allow access to patient records and input of radiology reports.*
6. *Does the risk of cyber attack as a result of providing the access described in 5 appear on the trust risk register and what level of risk rating is it given*
7. *Is the trust able to split the spend stated in response to question 1 into: urgent reporting (such as the Medica Nighthawk service for A&E patients); and routine backlog reporting. If so, please provide this split*

Please find the Trust's response below:

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



1. How much was spent by the authority on outsourced radiology reporting in the following two periods:
 - a. the financial year 2024/25 - £193,617
 - b. the six months from 1st April 2025 to 30th September 2025 - £33,998
2. For each of these periods, please state the amount spent with each of the following suppliers
 - a. Everlight Radiology – as above
 - b. Four Ways – n/a
 - c. Medica – n/a
 - d. Telemedicine Clinic (TMC) – n/a
 - e. Dulwich Medical Centre – n/a
 - f. Hexarad – n/a
 - g. Other (please provide the name or names) – n/a

The Trust only uses Everlight Radiology

3. Has the authority formally tendered these services within the past 5 years?

Yes, a compliant direct award was undertaken via the NHS Supply Chain (NHSSC) framework agreement.

4. If the answer to 3 is yes, please provide the following information
 - a. When was the tender awarded – November 2024
 - b. Was it awarded to a single supplier, and if so which - Everlight
 - c. What is the duration of the contract, with optional extension periods – Three years with options to extend for further 2 years
 - d. Was the contract split into lots, for example non urgent routine reporting, and urgent out of hours reporting – No, the contract was not split into lots.

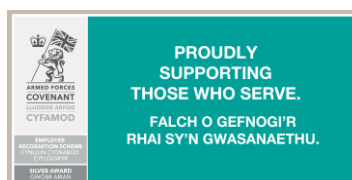
For questions 5 and 6, the Trust is applying an Exemption under Section 31 of the Freedom of Information Act 2000 (Law Enforcement) due to the need for the Trust to detect and prevent crime. The application of the Exemption is because the Trust assesses that disclosure of the information would put Trust systems at risk of a Cyber Attack by Cyber Criminals.

As Section 31 is a qualified exemption we considered the public interest test and found in favour of maintaining the exemption.

Factors in favour of disclosure

- Evidences transparency and accountability
- Reassures the public that the systems are secure
- Provides information about how effective our security systems are

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Factors in favour of withholding

- The public interest in Crime prevention
- Public interest in avoiding disruption to public services
- Public interest in avoiding the costs associated with any attacks recovery, revenue, regulatory fines)
- Public interest in preventing any threat to the integrity of data
- Public interest in ensuring the Trust can comply with its duties to take all necessary steps to safeguard data.

Please note, for any procurement queries, please direct your request to NHS Wales Shared Services Partnership (NWSSP) who handle procurement – shared.services@wales.nhs.uk.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

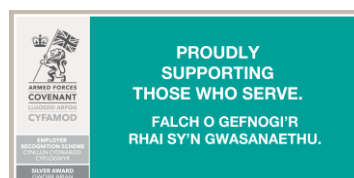
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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Yours sincerely

**Non Gwilym
Interim Director of Corporate Governance**

Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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