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Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone: (029) 20196161
<https://velindre.nhs.wales>
Date: 24th December 2025
Ref: CORP 25/26 - 188

Dear xxx

Freedom of Information request: Networking, Virtualisation and Cloud (CORP 25/26 – 188)

Thank you for your request for information which the Trust received on 27th November 2025.

Your Request and the Trusts response can be found in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk,
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff,
CF15 7QZ

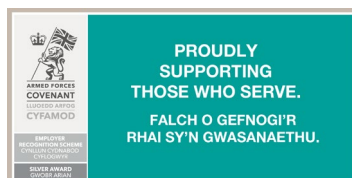
If you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor, Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421 / email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff,
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



1. For each of the elements below, please provide details about your cloud provider:	Main provider	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Data storage	DELL	Varies based on demand	Varies	Part of rolling tech refresh based on warranty end dates
Networking	HPE Aruba	Varies based on demand	Varies	
Back-up and archive	HP / Veeam	S43 Exemption*	2030	Newly purchased solution
Application databases	SQL	S43 Exemption*	2027	Microsoft SCE agreement
Big Data analytics databases	DELL	n/a	SLA National	VXrail on off cost in 2023
Email	Microsoft 365	S43 Exemption*	Jun-27	

2. For each of the network supply systems listed below, please provide the requested details:	Main supplier	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Mobile telecoms	EE	S43 Exemption*	2026	Rolling contract with EE voice and data bundle
Data network (broadband)	SKY	S43 Exemption*	Out of contract	
DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device				
WiFi (hardware)	Cisco/ HPE Aruba	Varies based on demand	Multiple per device	Not normally purchased annually.
DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet				
CoIN (if applicable) - Community of Interest Network	N/A	N/A	N/A	N/A
WAN (Wide Area Network)	BT PSBA / CISCO	S43 Exemption*	2027	New contract negotiations in 2027
DEFINITION: WANs connect users and applications in geographically dispersed locations				
LAN (Local Area Network)	Cisco/ HPE Aruba	Varies based on demand	Multiple per device	Not normally purchased annually.
DEFINITION: LANs connect users and applications in close geographical proximity (same building)				
VPN provider				
Other (please specify)				

3. Please supply the following details regarding your servers:	Main supplier	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
	DELL	S43 Exemption*	Multiple per device	

4. For each element of IT infrastructure below, please provide the requested details:	Main provider	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Desktop management	DELL	S43 Exemption*	Multiple per device	5-year tech refresh
Networking	Cisco/ HPE Aruba	Varies based on demand	Multiple per device	
Data Centre: hardware	DELL / HP	Varies based on demand	Multiple per device	
Server management	In house support			
IT/cyber security support supplier?	In house support / DHCW			

5a: What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.	85%	VMWARE / Microsoft Hyper V	Project in place to remove VMWARE from estate.

5b: In relation to your trust's virtual servers please provide the requested information:	Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend 2025/2026 (£)	Additional notes
	210	Owned	3	DELL / Microsoft Hyper V	£0	Part of Microsoft agreement

6a: Does your trust have any virtualised desktops?	Main product	Main Supplier	Total annual spend 2025/2026 (£)	Number of virtual desktops	Contract end date	Additional notes
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	N/A	N/A	N/A	N/A	N/A	N/A

6b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	N/A	N/A	N/A	N/A

7: Please outline your trust's WiFi coverage for each element listed below	Patient WiFi coverage	Staff WiFi coverage	Additional notes
Community wide (e.g. CoIN - Community of Interest Network)	N/A	N/A	
Enterprise wide (whole campus)	Yes	Yes	
Main building only	Yes	Yes	
Sections of building(s) only	All buildings and car parks	All buildings and car parks	
Mobile phone signal enabled through WiFi	Yes	Yes	
No wireless networks are used in the trust	No	No	

* Providing costs would reveal commercial in confidence pricing arrangements with suppliers. The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to funding would have a prejudicial impact on the Trust and would weaken the Trust's position in a competitive environment revealing market-sensitive information with potential usefulness to its competitors. Therefore, the Trust wishes to use Freedom of Information exemption Section 43 (2) Commercial Interests (where Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it)).