

Date: 12th December 2025
Ref: CORP 25/26 - 187

Dear xxx

Freedom of Information request: Medical Appraisals Software (CORP 25/26 – 187)

Thank you for your request for information which the Trust received on 27th November 2025.

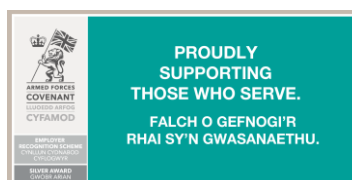
Your Request:

1. *What is the name of your Medics Appraisals software provider? (None if software not used)*
2. *What is the name of your second Medics Appraisals software provider? (If you have more than one software provider)*
3. *When did the contract for your Medics Appraisals software provider start? (dd/mm/yyyy) (None if software not used)*
4. *When does the contract for your Medics Appraisals software provider expire? (dd/mm/yyyy) (None if software not used)*
5. *When did the contract for your second Medics Appraisals software provider start? (dd/mm/yyyy) (If you have more than one software provider)*
6. *When does the contract for your second Medics Appraisals software provider expire? (dd/mm/yyyy) (If you have more than one software provider)*
7. *What was the Trust's total spend on Medics Appraisals fees in 2024 – not incl. implementation?*
8. *What was the Trust's total spend on Medics Appraisals fees in 2025 – not incl. implementation?*

Please find the Trust's response below:

1. **What is the name of your Medics Appraisals software provider? (None if software not used)** – Medical Appraisal Revalidation System (MARS) – Provided by Health Education and Improvement Wales (HEIW)
2. **What is the name of your second Medics Appraisals software provider? (If you have more than one software provider)** - None
3. **When did the contract for your Medics Appraisals software provider start? (dd/mm/yyyy) (None if software not used)** – N/A – National Provision
4. **When does the contract for your Medics Appraisals software provider expire? (dd/mm/yyyy) (None if software not used)** – N/A – National Provision
5. **When did the contract for your second Medics Appraisals software provider start? (dd/mm/yyyy) (If you have more than one software provider)** – N/A – National Provision
6. **When does the contract for your second Medics Appraisals software provider expire? (dd/mm/yyyy) (If you have more than one software provider)** – N/A – National Provision
7. **What was the Trust's total spend on Medics Appraisals fees in 2024 – not incl. implementation?** – N/A – National Provision, no Trust spend

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



8. What was the Trust's total spend on Medics Appraisals fees in 2025 – not incl. implementation? – N/A – National Provision, no Trust spend

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor, Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

**Non Gwilym
Interim Director of Corporate Governance**

Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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