

Date: 19th January 2025
Ref: CORP 25/26 - 185

Dear xxx

Freedom of Information request: Radiology Services and A&E Admissions (CORP 25/26 – 185)

Thank you for your request for information.

Your Request:

Radiology Services – Tele-Radiology Outsourcing

For the financial year 2024/25 (April 2024 – March 2025), please provide the following information relating to outsourced reporting services only (excluding any outsourced scanning):

- 1. What was the total value (£) of radiology reporting work outsourced to private tele-radiology providers?**
- 2. What was the total volume (number of reports) of radiology reporting work outsourced to private tele-radiology providers?**
- 3. Of the outsourced reporting activity, how many were:**
 - o MRI reports?**
 - o CT reports?**
 - o Plain Film reports?**
- 4. Which private tele-radiology companies were used by the Trust during this period?**
- 5. Who holds responsibility within the Trust for overseeing outsourced radiology reporting?**

Please provide:

- o Name**
- o Job title**
- o Division/department**

A&E Admissions – Patient Flow & Reduction Initiatives

- 1. Does the Trust have a designated lead responsible for patient flow/navigation, or for reducing non-necessary A&E admissions?**
(This may include roles linked to Single Points of Access, Flow Navigation Centres, etc.)

If so, please provide:

- o Name**
- o Job title**
- o Division/department**

- 2. Does the Trust currently operate any live initiatives or programmes aimed at reducing A&E admissions?**

If yes, please provide a brief outline of these initiatives.

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Velindre University NHS Trust is happy to receive communication in Welsh or English.

Please find the Trust's response below:

Radiology Services – Tele-Radiology Outsourcing

For the financial year 2024/25 (April 2024 – March 2025), please provide the following information relating to outsourced reporting services only (excluding any outsourced scanning):

1. What was the total value (£) of radiology reporting work outsourced to private tele-radiology providers?

£228,000

2. What was the total volume (number of reports) of radiology reporting work outsourced to private tele-radiology providers? - See below

3. Of the outsourced reporting activity, how many were:

- MRI reports? - 131
- CT reports? - 2133
- Plain Film reports? - None

4. Which private tele-radiology companies were used by the Trust during this period?

Everlight Radiology

5. Who holds responsibility within the Trust for overseeing outsourced radiology reporting?

Please provide:

- Name
- Job title
- Division/department

There is joint responsibility between multiple teams.

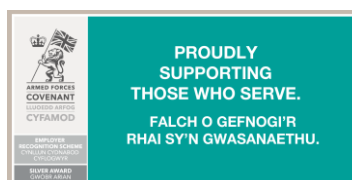
Specific details are exempt - The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

(2) Any information to which a request for information relates is also exempt information if—

(a) it constitutes personal data which does not fall within subsection (1)

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CF15 7QZ
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<https://velindre.nhs.wales>

The second part of your request is not applicable as the Trust does not have an A&E Department.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance

Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
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