

Dear xxx

**Freedom of Information request: Temporary Staffing (CORP 25/26 – 165)**

Thank you for your request for information which the Trust received on 6<sup>th</sup> November 2025.

Your Request:

**1. Neutral Vend / Master Vend**

Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups?  
If yes, please complete:

Staff Group	Supplier Name	Contract Expiry Date
Medical		
Allied Health Professionals (AHPs)		
Non-Medical, Non-Clinical (NMNC)		
Nursing		

**2. Direct Engagement (DE)**

Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:

Staff Group	DE Provider	Contract Expiry Date	% of Agency Spend via DE
Medical			
Allied Health Professionals (AHPs)			
Non-Medical, Non-Clinical (NMNC)			

**3. Agency Spend (Most Recent Financial Year)**

Please provide total agency spend (worker pay & agency commission only):

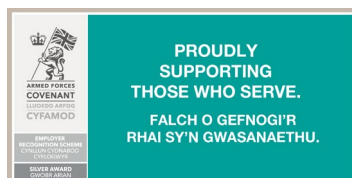
Staff Group	Total Spend (£)
Medical	
Allied Health Professionals (AHPs)	
Non-Medical, Non-Clinical (NMNC)	
Nursing	

**4. Agency Hours (Most Recent Financial Year)**

If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total Hours Worked
Medical	
Allied Health Professionals (AHPs)	
Non-Medical, Non-Clinical (NMNC)	
Nursing	

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



### 5. Contract Management

For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:

- Name of lead contact/responsible officer:
- Job title:
- Email address:

Please find the Trust's response below:

Please note, these questions are very frequently asked and are contained in responses published to our website <https://velindre.nhs.wales/about-us/publications/freedom-of-information/foi-page-items/disclosure-logs/>.

However, for ease, questions 1, 2 and 5 are not applicable to the Trust.

### 3. Agency Spend (Most Recent Financial Year)

Please provide total agency spend (worker pay & agency commission only):

2024/2025 financial year

Staff Group	Total Spend (£k)
Medical	0
Allied Health Professionals (AHPs)	£164,000
Non-Medical, Non-Clinical (NMNC)	£45,000
Nursing	We do not use Agency for Nursing.

### 4. Agency Hours (Most Recent Financial Year)

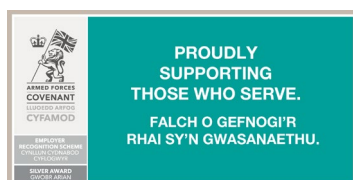
If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total Hours Worked
Medical	
Allied Health Professionals (AHPs)	
Non-Medical, Non-Clinical (NMNC)	
Nursing	

The Service do not record/hold agency hours.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

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You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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