

Date: 10<sup>th</sup> April 2025  
Ref: CORP 2025 - 067

Dear xxx

**Freedom of Information request: March 2025 Infrastructure Update (CORP 2025 – 067)**

Thank you for your request for information which the Trust received on 26<sup>th</sup> March 2025.

Your Request and the Trust's response can be found in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

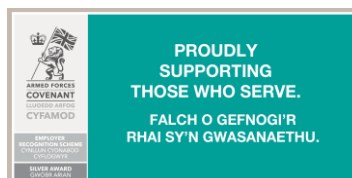
You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



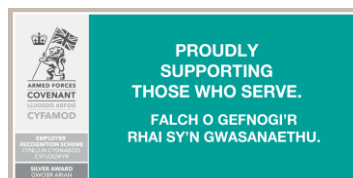
Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
Velindre University NHS Trust Headquarters  
2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ  
Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

Yours sincerely

**Non Gwilym  
Interim Director of Corporate Governance**

Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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1. Do your Trust have a Print Management solution?	Yes/No	Supplier	Contract end date	Total annual spend 2023/2024 [£]
	Yes	HP Apogee	Nov-29	Section 43(2) – Commercially Sensitive*

2. Regarding your trust's mobile device management (MDM) policy, please provide details for each element below:	Main product	Main Supplier	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
Smartphones	Samsung /Apple	Multiple	Section 43(2) – Commercially Sensitive*	N/A	
Tablets	Samsung /Apple	Multiple	Section 43(2) – Commercially Sensitive*	N/A	
Other (please specify):					

3. For each element of IT infrastructure below, please provide the requested details:	In house or outsourced	Main product	Total annual spend 2023/2024 [£]	Contract end date	Additional notes
- Desktop management	In House	DELL	£450k	N/A	5 year technical refresh programme
- Networking	In House	Cisco/HPE Aruba	£230k	N/A	5 year licence agreements
-Data Centre: hardware	In House	DELL	£100k	N/A	
-Server management	In House	DELL	N/A	N/A	
- IT/cyber security support supplier?	In House	N/A	N/A	N/A	

4a. What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Do you have applications that cannot run in a virtualised or cloud environment?	90%	VMWARE / Microsoft HyperV	Moving away from VMWARE
<b>DEFINITION:</b> A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.			

4b. In relation to your trust's virtual servers, please provide the requested information.	Number of servers	Owned or Leased	Average age of servers	Main supplier	Total annual spend 2023/2024 [£]	Additional notes
	350	Owned	5 years old	Trustmarque/ Microsoft/DELL	Section 43(2) – Commercially Sensitive*	

5. Does your trust have any virtualised desktops?	Main product	Main supplier	Total annual spend 2023/2024 [£]	Number of virtual desktops	Contract end date	Additional notes
<b>DEFINITION:</b> A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	Citrix	CDW	N/A	20	N/A	

6. If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	Yes	Unknown yet, testing	200+	

7a. Do you have patient/staff visitor/corporate WiFi access?	Yes/No
	Yes

7b. If yes, what percentage of your hospital sites is covered by WiFi? E.g. 10% of Hospital A, 65% of Site B	Percentage (%)
	100%

8. Please outline your trust's WiFi coverage for each element listed below:	Patient WiFi coverage	Staff WiFi coverage
Community wide (e.g. CoIN - Community of Interest Network)	N/A	N/A
Enterprise wide (whole campus)	Yes	Yes
Main building only	N/A	N/A
Sections of building(s) only	N/A	N/A
Mobile phone signal enabled through WiFi	Yes	Yes
No wireless networks are used in the trust	N/A	N/A

9. Does your trust use database software?	Main supplier	Total annual spend 2023/2024 [£]	Contract end date
<b>DEFINITION:</b> Database software is a software program or utility used for creating, editing and maintaining database files and records. This type of software allows users to store data in the form of structured fields, tables and columns, which can then be retrieved directly and/or through programmatic access.	Microsoft SQL	Section 43(2) – Commercially Sensitive*	Mar-27

10. How many people are in your IT department?	Number
	80

\* Answering would reveal commercial in confidence pricing arrangements with suppliers. The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to service level reporting detailing capacity and funding would have a prejudicial impact on the Trust resulting in it being less competitive. Therefore, the Trust wishes to use Freedom of Information exemption section 43 (2) Commercial Interests (where Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it)).