

Date: 15<sup>th</sup> April 2025  
Ref: CORP 2025 - 065

Dear xxx

**Freedom of Information request: 2024 Temporary Medical Staffing Data (CORP 2025 – 065)**

Thank you for your request for information which the Trust received on 24<sup>th</sup> March 2025.

Your request and the Trust's response can be found in Appendix 1 below. Please note, we have only included staffing groups relevant to the Trust.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

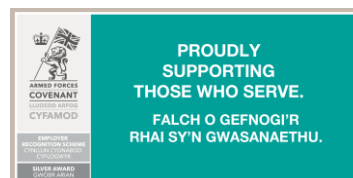
You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust

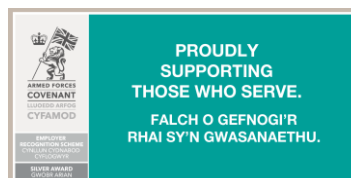


Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
Velindre University NHS Trust Headquarters  
2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ  
Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.



## APPENDIX 1

Please answer the questions below for 2023/24

### Others

Consultant Registrars (ST3+, Resident Doctors (HOs, FY, Staff grade, Middle SHOs, Core trainees, ST 1-2 grade)

	<i>Response type</i>			
<b>Permanent shifts</b>				
How many wtes are planned and budgetted for?	<i>number of whole time equivalents</i>	63.19	10.11	<6 (Core Training employed by SLE
How many of these wtes were unfilled by permanent staff?	<i>number of whole time equivalents</i>			
How many hours make up one whole time equivalence at your organisation?	<i>number of hours</i>	37.5	37.5	40
What rota (rostering) software solution(s) is used for planning of permanent staff?	<i>names</i>	none	None	None
What was the total spend on this software/	<i>GBP</i>	N/A	N/A	N/A
How many users were licenced at this cost?	<i>number of users</i>	N/A	N/A	N/A
How long has this software solution (s) been in	<i>number of years</i>	N/A	N/A	N/A
When is the contract expected to end?	<i>date</i>	N/A	N/A	N/A
What procurment framework is used to this software	<i>names</i>	N/A	N/A	N/A
What systems does it integrate with?	<i>names</i>	N/A	N/A	N/A
Is Excel routinely used to support the management of permanent staff rostering?	<i>yes or no</i>	Yes	Yes	Yes
<b>Permanent shifts</b>				
How many temporary shifts were filled by staff	<i>number of shifts</i>	N/A	N/A	141
How many temporary shifts were filled by agency?	<i>number of shifts</i>	N/A	N/A	136
How many temporary shifts were unfilled?	<i>number of shifts</i>			
<b>Bank shifts</b>				
What was the total spend on bank?	<i>GBP</i>	N/A	N/A	This is difficult to unpick as we have stand alone bank and others doing additional hours on the bank

How much of this did the doctors receive for services rendered?	GBP	N/A	N/A	£55 per hour for day shifts and £65 per hour for night shifts
How much of this was spent on administering the bank (i.e., in house team, managed services, fees	GBP			Unable to quantify
How many bank hours were worked in total?	number of hours			2545
What is the name of Staff Bank Provider (s)	text	N/A	N/A	Inhouse Bank
How long have you used this staff bank provider(s)	number of years	N/A	N/A	N/A
What is the expiration date with the provider(s)?	date	N/A	N/A	N/A
Type of Staff Bank(s) procured	name	N/A	N/A	N/A
Type of Bank Service (s) procured	name	N/A	N/A	N/A
What is the size of you internal workforce team that manages temporay medical staffing?	wte			1
What is the total annual cost of this team?	GBP			
Do you provide staff to others through a collaborative bank or is it exclusively for the trusts own workforce requirements?, if so, which one?	text	N/A	N/A	N/A
Do you receive staff from others through a collaborative bank or is it exclusively for the trusts own workforce requirements?, if so, which one?	text	N/A	N/A	N/A
<b>Agency shifts</b>				
What was the spend on agency?	GBP			£3,963
How much of this did the doctors receive for	GBP			£44.62 per hour
How much of this was paid to the agency?	GBP			£3,963
What agency staffing provider or PSL do you use?	name			Medacs
What procurement framework do you currently use?	name			
<b>Direct engagement</b>				
What proportion of your agency doctors are paid through Direct Engangement?	%, percentage	N/A	N/A	N/A
Name of DE Provider	name	N/A	N/A	N/A
Type of DE Service Procured	details	N/A	N/A	N/A
Who has DE payroll responsibility?		N/A	N/A	N/A

Contract start date	N/A	N/A	N/A
Contract expiry date	N/A	N/A	N/A
Total VAT saving achieved, £	N/A	N/A	N/A

### Workforce management software

What software solutions are used for managing permanent and temporary staffing solutions for	name	N/A	N/A	N/A
For each solution, please answer the following,		N/A	N/A	N/A
What services does it provide? - please give a short	short description	N/A	N/A	N/A
Is it used to temporary or permanent staffing?	"temporary" or "permanent"	N/A	N/A	N/A
What is the start date of the contract?	date	N/A	N/A	N/A
What is the end date of the contract?	date	N/A	N/A	N/A
What is the total annual value of the contract?	GBP	N/A	N/A	N/A
How many licences is your contract for?	number of licences	N/A	N/A	N/A
Supplier name	name	N/A	N/A	N/A
System name	name	N/A	N/A	N/A
Is contract renewed annually?	"yes" or "no"	N/A	N/A	N/A
Any plans in place to replace the system?	"yes" or "no"	N/A	N/A	N/A
What procurement framework was used?	name	N/A	N/A	N/A
What other systems does it integrates with?	<i>name</i>	N/A	N/A	N/A

### NHSP

Does NHSP currently provide you with any services?	"yes" or "no"	no	no	no
If, so what services?	name			
How many hours were fulfilled by NHSP?	number of hours			
What was the total annual payment to them?	<i>GBP</i>			

HO = House officer, SHO = Senior House Officer, FY = Foundation Years, ST = Specialist Trainee)