

Date: 15<sup>th</sup> April 2025  
Ref: CORP 2025 - 061

Dear xxx

### **Freedom of Information request: Hosting Contracts (CORP 2025 – 061)**

Thank you for your request for information which the Trust received on 18<sup>th</sup> March 2025.

Your request and the Trust's response can be found in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

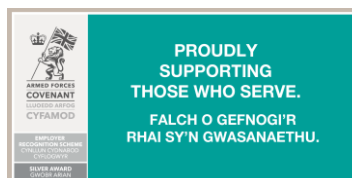
You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



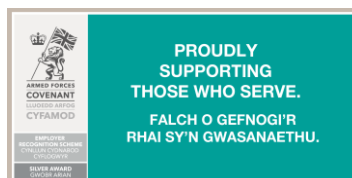
Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
Velindre University NHS Trust Headquarters  
2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ  
Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

Yours sincerely

**Non Gwilym  
Interim Director of Corporate Governance**

Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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<b>QUESTION</b>	<b>WELSH BLOOD SERVICE (WBS)</b>	<b>WELSH BLOOD SERVICE (WBS)</b>	<b>Velindre University NHS Trust (all divisions)</b>	<b>Velindre University NHS Trust (all divisions)</b>	<b>Velindre Cancer Centre</b>	<b>Velindre University NHS Trust (all divisions)</b>	<b>Velindre University NHS Trust (all divisions)</b>
Type of hosting – Co-Location,	Cloud Hosting	Cloud Hosting	Cloud Hosting	Cloud Hosting	Co-Location	Cloud Hosting	Cloud Hosting
Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?	Rackspace	Naqoda	ConnectWise	Microsoft (Office 365 - NHS Wales Tenancy)	Varian Medical systems Ltd	Lansweeper	HALO ITSM Enterprise
What is the annual contract value for each contract?	Exempt under S43(2) – see below	Exempt under S43(2) – see below	Exempt under S43(2) – see below	Exempt under S43(2) – see below	Exempt under S43(2) – see below	Exempt under S43(2) – see below	Exempt under S43(2) – see below
What type of cloud environment?	Public	Private	Private	Private (NHS Wales)	N/A Windows virtual PAAS	Private	Private
What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract	n/a - rolling contract	Feb-18	Mar-20	Jul-19	Apr-23	Mar-24	Mar-24
What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract	n/a - rolling contract	Feb-25	Mar-25	Jul-25	Mar-34	Mar-26	Mar-26
When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract	No immediate plans	2025	2025	No immediate plans	Mar-34	Jan-26	Jan-26
What is the contract period in years? Please include whether the agreement has any extension periods?	n/a - rolling contract	5 years (+2 years)	1 year (annual subscription)	3 years	10 Years + 5 years	2 Years	2 years
What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better	Web Hosting	Cloud-based Application hosting	Cloud-based remote desktop support solution	Cloud-based O365 services - email, Teams, SharePoint, PowerBI etc.	Radiotherapy services - PAAS, file storage, hosted applications	IT Asset management solution	IT Service Management software

QUESTION	WELSH BLOOD SERVICE (WBS)	WELSH BLOOD SERVICE (WBS)	Velindre University NHS Trust (all divisions)	Velindre University NHS Trust (all divisions)	Velindre Cancer Centre	Velindre University NHS Trust (all divisions)	Velindre University NHS Trust (all divisions)
Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number	Head of Digital Delivery*	WTAI Laboratory Services Manager*	Head of Digital Delivery *	Head of Digital Delivery *	FAO - Trust HQ, Finance Dept *	Head of Digital Infrastructure *	Head of Digital Infrastructure *

Section 43(2) - Answering would reveal commercial in confidence pricing arrangements with suppliers. The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to service level reporting detailing capacity and funding would have a prejudicial impact on the Trust resulting in it being less competitive. Therefore, the Trust wishes to use Freedom of Information exemption section 43 (2) Commercial Interests (where Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

\*The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

- (1) *Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*
- (2) *Any information to which a request for information relates is also exempt information if -*
  - (a) *it constitutes personal data which does not fall within subsection (1)*