

Date: 31<sup>st</sup> July 2025  
Ref: CORP 25/26 - 089

Dear xxx

### **Freedom of Information request: Therapy Partners (CORP 25/26 – 089)**

Thank you for your request for information which the Trust received on 17<sup>th</sup> July 2025.

Your Request:

*Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:*

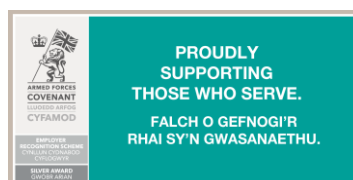
- *Are any of these services currently delivered by external providers through:*
  - *Insourcing*
  - *Outsourcing*
  - *Subcontracting*
- *For each external provider currently engaged, please provide:*
  - *Name of the provider*
  - *Type of engagement (insourced, outsourced, subcontracted)*
  - *Service(s) provided*
  - *Contract start date*
  - *Contract end date or review date*
  - *Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if available Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.).*
- *Who is the internal lead responsible for managing these contracts? Please provide their job title and department.*
- *Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager)*
- *Are there any current or upcoming plans to procure additional external support for these services in the next 12 months?*
- *Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months?*

Please find the Trust's response below:

The Trust does not have outsourcing or subcontracting arrangements with external providers for these services.

The Trust does not use insourcing.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.



I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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