

Date: 24th July 2025
Ref: CORP 25/26 - 088

Dear xxx

Freedom of Information request: Trust Infrastructure (CORP 25/26 – 088)

Thank you for your request for information which the Trust received on 17th July 2025.

Your Request and the Trust's response can be found in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

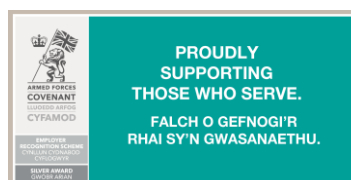
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

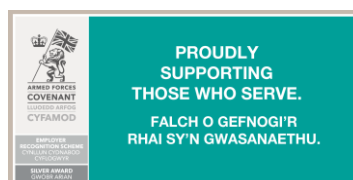
Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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APPENDIX 1

| 1. Do you currently use any Software-as-a-Service (SaaS) ? Do you plan to over the next 2 years? | Yes/No | If yes, preferred supplier | Additional notes |
|--|--------|----------------------------|---|
| | Yes | No preference | We have multiple SaaS for varying solutions |

| 2: For each element detailed below, how does your organisation manage its data storage? | On Premises / Off Premises | Main supplier | Annual spend 2024/2025 [£] | Contract end date | Additional notes |
|--|----------------------------|---------------|----------------------------|-------------------|---|
| In-house data centre | On premises | Internal | N/A | N/A | We have x4 DCs across the Trust |
| DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information | | | | | |
| Data Storage Management | On premises | DELL | N/A | N/A | Our spend varies across the years. Only spend on tech refresh last year £100k |
| DEFINITION: The management of various data storage methods used in the Trust | | | | | |
| Other (please specify) | | | | | |

| 3: Which internal (staff) messaging system does your organisation use? | Main provider | Product version | % Accounted for overall by this method | Contract end date | Additional notes |
|--|-----------------|-----------------|--|-------------------|------------------|
| WhatsApp | N/A | N/A | N/A | N/A | |
| Signal | N/A | N/A | N/A | N/A | |
| SMS | N/A | N/A | N/A | N/A | |
| Teams | Microsoft | Latest version | 100% | 2026 | |
| Multidisciplinary team (MDT) groups | Microsoft Teams | Latest version | 100% | 2026 | |
| Other (e.g. pagers; please specify) | | | | | |

APPENDIX 1

| 4: Which external (for Patients/Outpatients) messaging system does your organisation use? | Main provider | Product version | % Accounted for overall by this method | Contract end date | Additional notes |
|---|-----------------|-----------------|--|-------------------|---------------------------|
| WhatsApp | N/A | N/A | N/A | N/A | |
| Signal | N/A | N/A | N/A | N/A | |
| SMS | Gov Notify | N/A | N/A | Dec-25 | Used for Donor engagement |
| Teams | N/A | N/A | N/A | N/A | |
| Apps | Attend Anywhere | Unknown | 23% | 2026 | |
| Other (please specify) | N/A | N/A | N/A | N/A | |

| 5: Do you currently have a remote monitoring solution? | Yes/No | Device Types [Please List] | Number of devices | Main suppliers [please list] | Total annual spend 2024/2025 [£] | Contract end date | Additional notes |
|---|--------|----------------------------|-------------------|------------------------------|----------------------------------|-------------------|------------------|
| DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc | N/A | N/A | N/A | N/A | N/A | N/A | |

| 6: If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years? | Yes/No | Preferred Supplier | Expected types | Additional notes |
|---|--------|--------------------|----------------|------------------|
| Where you plan to implement new remote monitoring solutions, please provide details as requested | No | N/A | N/A | |

| 7: Does your trust have a database management supplier? | Software name | Main Supplier | Total annual spend 2024/2025 [£] | Contract end date | Additional notes |
|---|---------------|--------------------------------|----------------------------------|-------------------|--------------------------|
| DEFINITION: Database Management Systems (DBMS) are software systems used to store, retrieve, and run queries on data. A DBMS serves as an interface between an end-user and a database, allowing users to create, read, update, and delete data in the database. | DELL / SQL | DELL / Microsoft / Trustmarque | £258k | 2027 | SQL SCE with Trustmarque |

APPENDIX 1

| 8 Does your trust have data mining suppliers? | Software name | Main Supplier | Total annual spend 2024/2025 [£] | Contract end date | Additional notes |
|---|---------------|---------------|----------------------------------|-------------------|------------------|
| DEFINITION: Data Mining Software helps users analyse data from different databases and detect patterns. Data mining tools aim to find, extract, and refine data and then distribute the information. | No | N/A | N/A | N/A | |

| 9a. Do you currently use any eprocurement software? | Software name | Main provider | Total annual spend 2024/2025 [£] | Contract end date | Additional notes |
|---|---------------|---------------|----------------------------------|---------------------------|------------------|
| DEFINITION: eProcurement is the use of software systems that help you with procurement activities, where the 'e' stands for electronic. It is a business software that automates the procurement process, from sourcing and vendor selection to purchase order creation and payment processing. It helps with supplier management, spend management/analysis, contract management, and compliance in procurement operations. | ORACLE | ORACLE | N/A this is a National SLA item | N/A National provision | None |

| 9b. Of the modules you have purchased with this software, which are you actively using? | Please list | Additional notes |
|---|-------------|------------------|
| | N/A | |

| 9c. If you do not use any eprocurement software, do you plan to over the next 2 years? | Yes/No | Supplier name | Additional notes |
|--|--------|---------------|------------------|
| | No | | |