

Date: 31<sup>ST</sup> July 2025  
Ref: CORP 25/26 - 078

Dear xxx

**Freedom of Information request: : IT spend, DMA and HIMSS July 2025 (CORP 25/26 – 078)**

Thank you for your request for information which the Trust received on 8<sup>th</sup> July 2025.

Your Request:

1) *What is your whole Trust's IT spend for the following financial year?:*

- *FY 2023/2024 (£):*
- *FY 2024/2025 (£):*

*DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.*

2) *Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:*

*a) Your overall DMA score (on a scale of 1.0 to 5.0).*

*b) If readily available, the individual scores for each of the seven DMA pillars:*

- *Empower Citizens*
- *Ensure Smart Foundations*
- *Healthy Populations*
- *Improve Care*
- *Safe Practice*
- *Support People*
- *Well Led*

*DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.*

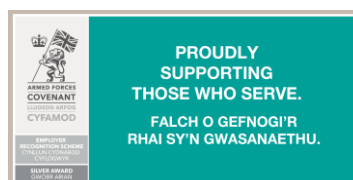
3) *Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:*

*a) Which HIMSS EMRAM score have your Trust currently achieved (0-7):*

*b) Which HIMSS INFRAM score have your Trust currently achieved (0-7):*

*c) Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:*

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



**Definitions:**

**Electronic Medical Record Adoption Model (EMRAM)** – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.

**Infrastructure Adoption Model (INFRAM)** – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.

Please find the Trust's response below:

**1) What is your whole Trust's IT spend for the following financial year?:**

- **FY 2023/2024 (£): 7.611m**
- **FY 2024/2025 (£): 10.098m**

**2) Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:**

**a) Your overall DMA score (on a scale of 1.0 to 5.0).**

**b) If readily available, the individual scores for each of the seven DMA pillars:**

- **Empower Citizens**
- **Ensure Smart Foundations**
- **Healthy Populations**
- **Improve Care**
- **Safe Practice**
- **Support People**
- **Well Led**

This is not applicable to the Trust as it relates to NHS England.

**3) Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:**

**a) Which HIMSS EMRAM score have your Trust currently achieved (0-7):**

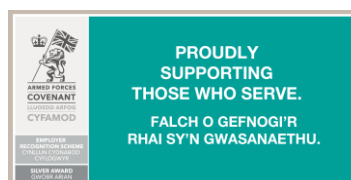
**b) Which HIMSS INFRAM score have your Trust currently achieved (0-7):**

**c) Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:**

Please see the table below for HIMSS EMRAM score from 2023. IMFRAM – has not been assessed

There are no plans to reassess and we do not use HIMSS levels as part of our planning.

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Stage Achievement	Stage 0	Highest Stage Achieved
% Achievement	58%	% accomplishment against entire
Stage 7	52%	Stage Not Achieved
Stage 6	52%	Stage Not Achieved
Stage 5	44%	Stage Not Achieved
Stage 4	64%	Stage Not Achieved
Stage 3	87%	Stage Not Achieved
Stage 2	83%	Stage Not Achieved
Stage 1	92%	Stage Not Achieved

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

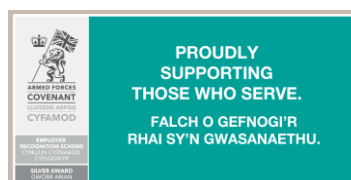
You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor, Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

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Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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