

Date: 31st July 2025
Ref: CORP 25.26 - 075

Dear xxx

Freedom of Information request: NHS trust payroll over/underpayments (CORP 25/26 – 075)

Thank you for your request for information which the Trust received on 7th July 2025.

Your Request:

1. For each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):
 - a) The number of financial overpayments made to staff
 - b) number of financial underpayments made to staff.
 - c) The respectively amounts of overpayments in GDP
 - d) the respective amounts of underpayments in GDP
2. And then the number of times bailiffs or any other debt enforcement agency was brought in to pursue trust staff in order to recover overpayments.

Please provide this for each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21).

**If financial year is not possible, please provide instead by calendar year / any other format in which you hold your data*

Please find the Trust's response below:

1. For each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):
 - a) The number of financial overpayments made to staff
 - b) number of financial underpayments made to staff.
 - c) The respectively amounts of overpayments in GDP
 - d) the respective amounts of underpayments in GDP

For **1a)** and **1c)** – the information is contained in the table below:

Year	Amount £	No
2020/2021	486,572.39	141
2021/2022	397,171.03	173
2022/2023	110,784.46	70
2023/2024	188,597.20	75
2024/2025	126,088.19	66

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Velindre University NHS Trust is happy to receive communication in Welsh or English.

For **1b)** and **1d)** – the Trust does not hold data on financial underpayments of staff.

Payroll is undertaken by NHS Shared Services Partnership (NWSSP). Please direct your query to shared.services@wales.nhs.uk.

2. And then the number of times bailiffs or any other debt enforcement agency was brought in to pursue trust staff in order to recover overpayments.

The Trust does not engage bailiffs to recover money. A debt recovery agency is used to assist where internal efforts have been exhausted:

Year	No	Amount £
2020/2021	7	8675.05
2021/2022	0	0
2022/2023	0	0
2023/2024	27	45965.43
2024/2025	<6*	2318.14

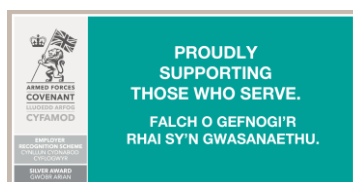
* Where the figure provided is less than 6, and where simple calculations could identify fields that contain less than 6, the Trust has applied an exemption under Section 40(2) (personal data) of the Freedom of Information Act 2000. This is because the Trust believes there is a potential risk of individuals being able to be identified if the figures were disclosed.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
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