

Date: 18<sup>th</sup> July 2025  
Ref: CORP 25/26 - 070

Dear xxx

**Freedom of Information request: Bank and Agency Management Services (CORP 25/26 – 070)**

Thank you for your request for information which the Trust received on 4<sup>th</sup> July 2025.

Your Request:

*I am writing to submit a Freedom of Information (FOIA) request under the 20-day response requirement, to inquire whether your organisation intends to come to market for bank or agency management services in the next 12 months. Specifically, I would appreciate information on:*

- 1. Whether the trust plans to tender for these services in the near future.*
- 2. The scope of services expected to be included in the upcoming tender.*
- 3. The key point of contact within the trust responsible for this area*

Please find the Trust's response below:

**1. Whether the trust plans to tender for these services in the near future?**

Bank and Agency Management Services would be sourced from the Crown Commercial Services Framework. This is managed by NHS Shared Services Partnership.

**2. The scope of services expected to be included in the upcoming tender.**

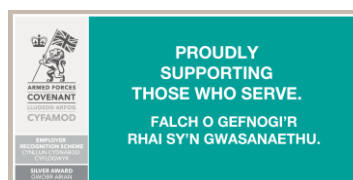
For Freedom of Information requests in relation to procurement, please contact NHS Wales Shared Services Partnership (NWSSP) - [shared.services@wales.nhs.uk](mailto:shared.services@wales.nhs.uk).

Further information can be found here - <https://nwssp.nhs.wales/ourservices/procurement-services/>.

**3. The key point of contact within the trust responsible for this area**

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Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.



I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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