



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
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<https://velindre.nhs.wales>

Date: 30th January 2025
Ref: CORP 2025 - 014

Dear xxx

Freedom of Information request: Agency use (CORP 2025 – 014)

Thank you for your request for information which the Trust received on 21st January 2025.

Your Request:

1. *Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 30 days?*
2. *In the last 30 days which wards, or departments were these ON framework requests for?*
3. *Please can you confirm how many shifts have been filled by ON framework agencies within the last 30 days?*
4. *Which on framework agencies are the trust currently utilizing for nursing vacancies and what is the current spend on these agencies year to date?*
5. *Please can you confirm how many shifts have been released to OFF Framework agencies within the last 30 days?*
6. *What is the average charge for registered nurses, RMNs from ON framework agencies?*
7. *Who at temporary staffing is responsible for onboarding ON framework agencies and could you provide me with their name and contact details such as their email?*

Please find the Trust's response below:

1. **Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 30 days?**

For the period 28/12/2024 – 27/01/2025 3 agency shifts were booked.

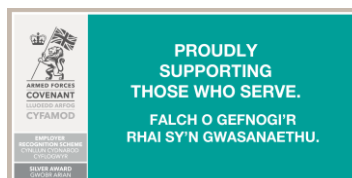
2. **In the last 30 days which wards, or departments were these ON framework requests for?**

These were booked for the First Floor Ward

3. **Please can you confirm how many shifts have been filled by ON framework agencies within the last 30 days?**

Three agency shifts were booked using ON framework agencies.

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



4. Which on framework agencies are the trust currently utilizing for nursing vacancies and what is the current spend on these agencies year to date?

The Trust uses MPS Healthcare. The current spend from April 2024 – January 2025 - £20,689.66

5. Please can you confirm how many shifts have been released to OFF Framework agencies within the last 30 days?

The Trust does not use OFF framework agencies.

6. What is the average charge for registered nurses, RMNs from ON framework agencies?

The Trust does not use agencies for nursing only HCSW.

7. Who at temporary staffing is responsible for onboarding ON framework agencies and could you provide me with their name and contact details such as their email?

The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

- (1) *Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*
- (2) *Any information to which a request for information relates is also exempt information if -*
 - (a) *it constitutes personal data which does not fall within subsection (1)*

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff, CF15 7QZ

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Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
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