

Date: 6th March 2025
Ref: CORP 2025 - 033

Dear xxx

Freedom of Information request: Clinical System Request (CORP 2025 – 033)

Thank you for your request for information which the Trust received on 11th February 2025.

Your Request:

Please provide information regarding the following 9 system contracts and their accompanying consulting support contracts:

1. *Diagnostic imaging*
2. *Digital Dictation*
3. *Document Management*
4. *EPR*
5. *HR*
6. *PACS*
7. *Pathology PACS*
8. *Payroll*
9. *Video Consulting*

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) *System type –*
- b) *Supplier name –*
- c) *System name –*
- d) *Date installed –*
- e) *Contract expiration –*
- f) *Is this contract annually renewed? - Yes/No*
- g) *Do you currently have plans to replace this system? - Yes/No*
- h) *Procurement framework –*
- i) *Other systems it integrates with? –*
- j) *Total value of contract (£) –*
- k) *Notes (e.g. we are currently out to tender) –*

*Can you please provide your trust's IT spend for the following financial year:
FY 2023-24:*

Please include in your IT spend calculation the cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year. Please provide your answer in the above format for each system.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Please find the Trust's response in Appendix 1 below.

We note the same or a very similar request is being made every few months and the previous responses can be found on our disclosure log - <https://velindre.nhs.wales/about-us/publications/freedom-of-information/foi-page-items/disclosure-logs/>.

To avoid the use of a Qualified Exemption under Section 14(2) Freedom of Information Act 2000, the Trust suggests that you may wish to revise your periodicity of requests so that a reasonable interval has elapsed to enable the Trust to provide information to you whilst be mindful of its resources in providing such information. The information requested is such that at least 12 months would be reasonable due to contract lengths.

Section 14(2) - Vexatious or repeated requests:

(2) Where a public authority has previously complied with a request for information which was made by any person, it is not obliged to comply with a subsequent identical or substantially similar request from that person unless a reasonable interval has elapsed between compliance with the previous request and the making of the current request.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

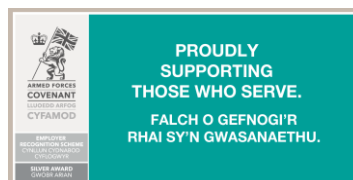
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff, CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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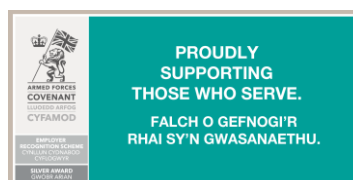


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Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
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APPENDIX 1

	Diagnostic Imaging	Digital Dictation	Document Management	EPR	HR
System Type	Diagnostic Imaging System	Digital Dictation	1) DMS Document Management System 2) Electronic Quality Management System	Welsh Patient Administration System	ESR
Supplier Name	Digital Health and Care Wales (DHCW)	G2 Speech	1) Swansea Bay University Health Board 2) Ideagen	Digital Health and Care Wales (DHCW)	IBM
System name	PACS/Synapse	G2 Speech	1) DMS 2) Ideagen QMS	WPAS	ESR Oracle
Date Installed	1992	2015	1) 2021 2) 2024	2022	N/A - national NHS Wales solution
Contract Expiration	August 2025	September 2025	1) September 2025 2) 2027	N/A in-house NHS Wales System	N/A - national NHS Wales solution
Annually renewed Y/N?	Recurring SLA	Yes	1) Yes 2) No but option for 1 year extension	Recurring SLA	No
Plans to replace Y/N?	Yes	Yes	1) No 2) No	No	N/A - national NHS Wales solution
Procurement Framework	National procurement led by DHCW	TBC	1) N/A 2) G-Cloud 13	N/A	Procurement via NWSSP
Other systems it integrates with?	Welsh Clinical Portal, Wales Patient Access System, Electronic Master Patient Index	N/A	1) Wales Patient Access System, Welsh Clinical Communications Gateway, Welsh Nursing Care Records Service 2) N/A	Welsh Clinical Portals, DMS, Welsh Nursing Care Records Service.	N/A
Total Contract Value?	N/A	Approx £2.5k per annum	1) Approximately £25k per annum 2) Approximately £202,070 plus VAT (for 4 year contract term term)	N/A	N/A
Notes	Replacement System (Philips) due to be deployed in August 2025	N/A	2) System currently undergoing configuration and final validation	N/A	Procurement is undertaken by NHS Shared Services Partnership - shared.services@wales.nhs.uk

	PACS	Pathology PACS	Payroll	Video Consulting
System Type	PACS	No system installed	Oracle Payroll	Video Consulting
Supplier Name	FUJI		IBM	Attend Anywhere
System name	Fuji PACS		Electronic Staff Record (ESR)	Attend Anywhere
Date Installed	2002		2006	2020
Contract Expiration	August 2025		2025	March 2025
Annually renewed Y/N?	No		N/A - national NHS Wales solution	Yes
Plans to replace Y/N?	Yes		Contract review 2025	Review Contract
Procurement Framework	National procurement led by DHCW		N/A - national NHS Wales solution	N/A - national NHS Wales solution
Other systems it integrates with?	RADIS		N/A	N/A
Total Contract Value?	N/A		Approximately £43k per annum	N/A - national NHS Wales solution
Notes	Replacement System (Philips) due to be deployed in August 2025		Procurement is undertaken by NHS Shared Services Partnership - shared.services@wales.nhs.uk	Procurement is undertaken by NHS Shared Services Partnership - shared.services@wales.nhs.uk