

Date: 26<sup>th</sup> September 2025  
Ref: CORP 25/26 - 120

Dear xxx

**Freedom of Information request: Supplier & Service of Patient Weighing Scales (CORP 25/26 – 120)**

Thank you for your request for information which the Trust received on 29<sup>th</sup> August 2025.

Your Request:

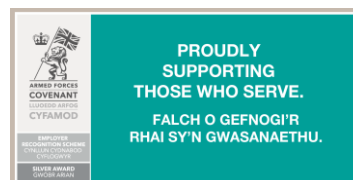
1. *The name of the supplier/s who service your weighing devices (baby scales, chair scales, floor scales, column scales, patient transfer scales, bench scales for example)*
2. *How many weighing devices are covered by this contract?*
3. *A List of these devices stating make/model*
4. *How many addresses are covered by this contract?*
5. *What standard (or average) price per scale do you pay for servicing*
6. *The date that the servicing contract ends.*
7. *The value of total spend on weighing devices (split between patient weighing and other) excluding servicing in the last 3 calendar years split by year; split by each site/address*
8. *The value of that spend by weighing device supplier in the last 3 calendar years split by year.*
9. *Do you have any weighing devices integrated directly or indirectly to an electronic patient records system (EPR)?*
10. *Which electronic patient records system do you use/plan to use?*
11. *If you haven't done so already, do you intend to integrate weighing scales to an EPR in the next 12-24 months?*
12. *Do you use Welch Allen Vital signs monitors in the Trust, if so, how many and are any of these connected to weighing devices?*
13. *How many suppliers were invited to tender/were considered for your current contract*
14. *What was the decision criteria with regard to the current contract including any weighting*

Please find the Trust's response below:

1. **The name of the supplier/s who service your weighing devices (baby scales, chair scales, floor scales, column scales, patient transfer scales, bench scales for example)**

Weightron Bilanciai Ltd

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**2. How many weighing devices are covered by this contract?**

54

**3. A List of these devices stating make/model**

Seca 655, 701, 704, 764, 799, 875, 877, 955, 959  
Marsden M-100, M-200, M-210, M420

**4. How many addresses are covered by this contract?**

Two

**5. What standard (or average) price per scale do you pay for servicing?**

Annual premium £1,356 + VAT

**6. The date that the servicing contract ends.**

August 2027

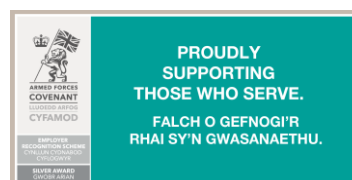
**7. The value of total spend on weighing devices (split between patient weighing and other) excluding servicing in the last 3 calendar years split by year; split by each site/address**

Providing costs would reveal commercial in confidence pricing arrangements with suppliers. The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to funding would have a prejudicial impact on the Trust and would weaken the Trust's position in a competitive environment revealing market-sensitive information with potential usefulness to its competitors. Therefore, the Trust is applying exemption under Section 43 (2) of the Freedom of Information Act 2000; Commercial Interests (where Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). The Trust has considered that the public interest in maintaining the exemption outweighs the public interest in disclosure for openness and transparency in this instance.

**8. The value of that spend by weighing device supplier in the last 3 calendar years split by year.**

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**9. Do you have any weighing devices integrated directly or indirectly to an electronic patient records system (EPR)?**

No

**10. Which electronic patient records system do you use/plan to use?**

Welsh Clinical Portal (WCP)

**11. If you haven't done so already, do you intend to integrate weighing scales to an EPR in the next 12-24 months?**

N/A

**12. Do you use Welch Allen Vital signs monitors in the Trust, if so, how many and are any of these connected to weighing devices?**

Yes – 18, not connected.

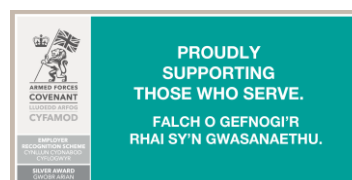
**13. How many suppliers were invited to tender/were considered for your current contract**

Service agreement was renewed. For procurement queries, please contact NHS Shared Services Partnership – [shared.services@wales.nhs.uk](mailto:shared.services@wales.nhs.uk).

**14. What was the decision criteria with regard to the current contract including any weighting**

Service agreement was renewed. For procurement queries, please contact NHS Shared Services Partnership – [shared.services@wales.nhs.uk](mailto:shared.services@wales.nhs.uk).

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I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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