

Date: 29<sup>th</sup> August 2025  
Ref: CORP 25/26 - 117

Dear xxx

**Freedom of Information request: Master / Neutral Vendor and e-Roster Platforms (CORP 25/26 – 117)**

Thank you for your request for information which the Trust received on 27<sup>th</sup> August 2025.

Your Request:

- *Do you use a master or neutral vendor for your supply of Medical Staff (Doctors – all grades)?*
  - *If yes, please supply the name of the master or neutral vendor*
  - *When does the contract expire?*
- *What is the name of the e-rostering platform that you use to support with medical staff rosters e.g. RL Datix, Rotageek etc*
  - *When does the contract expire?*

Please find the Trust's response below:

- **Do you use a master or neutral vendor for your supply of Medical Staff (Doctors – all grades)?**
  - **If yes, please supply the name of the master or neutral vendor**
  - **When does the contract expire?**

The Trust does not use master or neutral vendors.

- **What is the name of the e-rostering platform that you use to support with medical staff rosters e.g. RL Datix, Rotageek etc**
  - **When does the contract expire?**

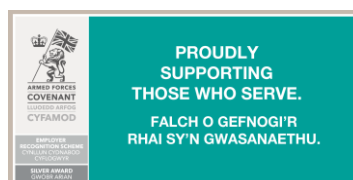
The Trust uses e-rostering for Nursing and Healthcare assistants only:

- **Velindre Cancer Services**; Loop (Formerly Allocate) – January 2026\*
- **Welsh Blood Service**; E-Rostering (ERS) – in-house solution.

\*Please note this is procured through NWSSP - NHS Wales Shared Services Partnership. If you require further information, you can submit an FOI directly to them:

[shared.services@wales.nhs.uk](mailto:shared.services@wales.nhs.uk)

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.



I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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