

Date: 28<sup>th</sup> August 2025.  
Ref: CORP 25/26 - 104

Dear xxx

## **Freedom of Information request: Temporary Staffing (CORP 25/26 – 104)**

Thank you for your request for information which the Trust received on 1<sup>st</sup> August 2025.

Your Request:

*Covering the following staff groups:*

- *Community Psychiatric Nurses (CPNs)*
- *Registered Mental Health Nurses (RMNs)*
- *Registered General Nurses (RGNs)*
- *Occupational Therapists (OTs)*
- *Pharmacists*

### **1 – Agency Spend**

*Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.*

### **2 – Agency Hourly Charge Rates**

*For each staff group, please provide the following:*

*The average hourly charge rate paid to agencies*

*The highest hourly charge rate paid*

*The lowest hourly charge rate paid*

### **3 – Agency Supply and PSL Structure**

*a. Please list the recruitment agencies currently supplying the Trust for these staff groups.*

*b. Please confirm which agencies are on your Preferred Supplier List (PSL).*

*c. Please outline how your PSL operates, including:*

*Whether it is tiered*

*Which agencies are on which tiers*

### **4 – Breakdown of Agency Spend and Hours Worked**

*For each recruitment agency supplying staff, please provide:*

*The total spend with that agency in the last full financial year (or most recent 12-month period)*

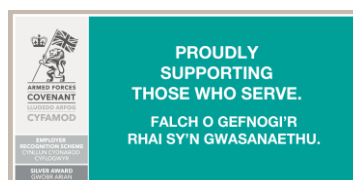
*The total number of hours worked by agency staff from that supplier during the same period*

### **5 – Bank Staffing**

*a. Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.*

*b. Please provide the average hourly rate paid to bank workers in each group.*

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.



### **6 – Internal Temporary Staffing Team**

*Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.*

### **7 – Staff Bank Contact Details**

*Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.*

Please find the Trust's response below:

### **1 – Agency Spend**

**Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.**

There has been no expenditure incurred within the qualifying period for the staff groups requested.

Please note, Velindre does not use Agency for Nursing and does not have Psychiatric or Mental Health Nurses.

### **2 – Agency Hourly Charge Rates**

**For each staff group, please provide the following:**

**The average hourly charge rate paid to agencies**

**The highest hourly charge rate paid**

**The lowest hourly charge rate paid**

There has been no expenditure incurred within the qualifying period for the staff groups requested.

### **3 – Agency Supply and PSL Structure**

**a. Please list the recruitment agencies currently supplying the Trust for these staff groups.**

**b. Please confirm which agencies are on your Preferred Supplier List (PSL).**

**c. Please outline how your PSL operates, including:**

**Whether it is tiered**

**Which agencies are on which tiers**

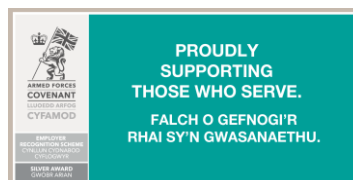
There has been no expenditure incurred within the qualifying period for the staff groups requested.

### **4 – Breakdown of Agency Spend and Hours Worked**

**For each recruitment agency supplying staff, please provide:**

**The total spend with that agency in the last full financial year (or most recent 12-month period)**

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## The total number of hours worked by agency staff from that supplier during the same period

There has been no expenditure incurred within the qualifying period for the staff groups requested.

### **5 – Bank Staffing**

- a. Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.
- b. Please provide the average hourly rate paid to bank workers in each group.

In respect of Registered Nurses only - £62'000, average hourly rate of £46.95.

### **6 – Internal Temporary Staffing Team**

Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.

No specific costs identified for described roles.

### **7 – Staff Bank Contact Details**

Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.

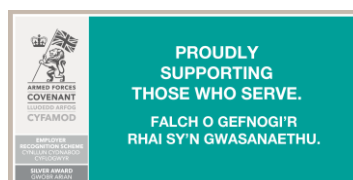
No specific individual within the organisation that matches the described role.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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