

Date: 29th May 2025
Ref: CORP 25/26 - 002

Dear xxx

Freedom of Information request: Dispensing Data (CORP 25/26 – 002)

I am writing to address your recent query regarding the data provided in response to your Freedom of Information (FOI) request. You noted that the figures were significantly higher than those in previous datasets and sought confirmation of their accuracy and an explanation for the increase.

Upon review, it appears the previous data set provided was missing some information. We sincerely apologise for any confusion or inconvenience this may have caused. We are currently investigating how this occurred and are taking steps to prevent similar issues in the future.

In the spirit of transparency and openness provided by the Freedom of Information Act, we have re-run the dataset for 2024 to ensure the accuracy of the information provided. Please find the corrected data attached.

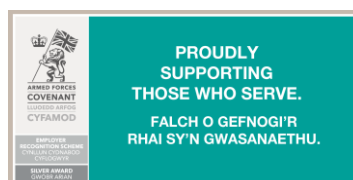
Thank you for bringing this matter to our attention. We appreciate your understanding and patience as we work to resolve this issue. If you have any further questions or require additional information, please do not hesitate to contact us.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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