

Date: 28th November 2024
Ref: CORP 2024 - 208

Dear xxx

Freedom of Information request: Clinical Systems Information Request October (CORP 2024 – 208)

Thank you for your request for information which the Trust received on 23rd October 2024.

Your Request:

Please provide information regarding the following 6 system contracts and their accompanying consulting support contracts:

1. BI & Data Warehousing
2. Discharge Letters
3. Integration Platform
4. Maternity
5. Secondary Care EPS
6. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - Yes/No
- m) If yes, please provide the consulting firm's name -
- n) Consulting contract start date -
- o) Consulting contract end date -

System definitions:

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database.

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elindre University NHS Trust is happy to receive communication in Welsh or English.



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
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CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Discharge Letters: The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Maternity: It is the specialist maternity system in use for maternity care.

Secondary Care EPS: Advanced e-prescribing in use across wards for outpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Please find the Trust's response in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

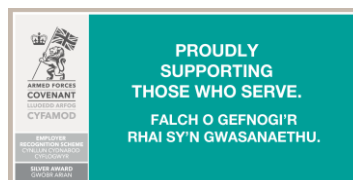
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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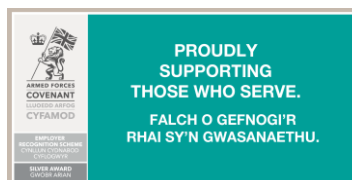
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Yours sincerely

**Non Gwilym
Interim Director of Corporate Governance**

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APPENDIX 1

| Question | BI & Data Warehousing | Discharge Letters | Integration Platform | Maternity | Secondary Care EPS | Voice Recognition |
|--|--|---|--|---------------------|---------------------|---|
| Supplier name | Infrastructure: Dell Analysis: Microsoft | Swansea Bay University NHS Trust | Local (in-house) integration platform used to support device integrations in Welsh Blood Service | No system installed | No system installed | G2 |
| System name | Infrastructure: VX Rails Analysis: PowerBI, SQL Server | DMS | SOFIA | - | - | Speech Report |
| Date installed | 2022/23 | | | - | - | 2015 |
| Contract expiration | n/a | n/a - rolling NHS Wales SLA | n/a | - | - | Sep-25 |
| Is this contract annually renewed? | No All-Wales Microsoft contract, which includes licences for PowerBI reviewed every 3 years - next due for renewal in 2025. * | Yes | n/a | - | - | Yes |
| Do you currently have plans to replace this system? | No | No | Considering alternative options, but no immediate plans | - | - | Anticipate procurement of new platform in 2025/26 * |
| Procurement framework | Dell SBS (VX Rails) | n/a | n/a | - | - | TBC |
| Other systems it integrates with? | SSIS and API integration with major clinical and admin systems | WPAS Welsh Clinical Communications Gateway Welsh Care Records Service | n/a | - | - | n/a |

APPENDIX 1

| | | | | | | |
|--|---------------------------------------|----------------|-----|---|---|-------------------------|
| Total value of contract (£) | £350,000 Hardware / software purchase | £25k per annum | n/a | - | - | Approx. £2.5k per annum |
| Notes (e.g. we are currently out to tender) | - | - | - | - | Recent procurement completed Implementation date TBC | - |
| Accompanying Consulting Support Contracts (if applicable): | - | - | - | - | - | - |
| Is there an accompanying consulting support contract for this system? | - | - | - | - | - | - |
| If yes, please provide the consulting firm's name | - | - | - | - | - | - |
| Consulting contract start date | - | - | - | - | - | - |
| Consulting contract end date | - | - | - | - | - | - |

*For procurement questions, please direct any FOI requests to NHS Wales Shared Services Partnership (NWSSP) - shared.services@wales.nhs.uk.