

Date: 28th November 2024
Ref: CORP 2024 - 205

Dear xxx

Freedom of Information request: Digital Infrastructure (CORP 2024 – 205)

Thank you for your request for information which the Trust received on 22nd October 2024.

Your request and the Trust's response can be found in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

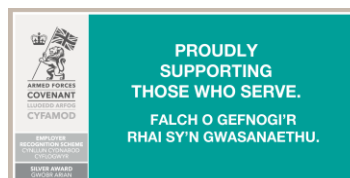
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



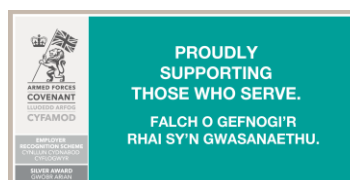


Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Yours sincerely

Non Gwilym
Interim Director of Corporate Governance
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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APPENDIX 1

1. Do you have a disaster recovery strategy/business continuity plan?	Yes/No	Supplier
		The Trust is applying an Exemption under Section 31 of the Freedom of Information Act 2000 (Law Enforcement) due to the need for the Trust to detect and prevent crime. The application of the Exemption is because the Trust assesses that disclosure of the information would put Trust systems at risk of a Cyber Attack by Cyber Criminals.

2: For each device detailed below please provide the requested information	Average age of product [Years]	Number of devices across your organisation	Main supplier	Annual spend 2022/2023 [£]	Contract end date	Average length of contract [Years]	Additional notes
Smartphones	3	150	Samsung	£0	n/a	n/a	Capital spend
Laptops	2.5	1658	Dell	£94,000	n/a	n/a	Capital spend
PCs	2.5	673	Dell	£0	n/a	n/a	Capital spend
Tablets	3	220	Apple	£7,500	n/a	n/a	Capital spend
Other (please specify):							

3: Does your trust have a hosting supplier?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
DEFINITION: Web hosting is an online service that makes your website's content accessible on the internet. When you purchase a hosting plan, you are renting space on a physical server to store all the website's files and data.	Rackspace	Approx. £7,500 per annum	n/a - rolling	None

APPENDIX 1

4: Does your trust use a data warehouse?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
DEFINITION: A data warehouse is a central repository of information that can be analyzed to make more informed decisions. Data flows into a data warehouse from transactional systems, relational databases, and other sources, typically on a regular cadence.	Dell (VX Rails)	£0k	Mar-27	Capital Purchased in year 21/22

5: Does your trust have a service desk?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
DEFINITION: The single point of contact between the service provider and the users. A typical service desk manages incidents and service requests, and also handles communication with the users	Halo ITSM	£36k per annum	Sep-26	

6: Does your trust use a help desk?	Internal/external	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
DEFINITION: a service provided by a company to help customers when they have problems with products they have bought	n/a	n/a	n/a	n/a	