

Date: 10<sup>th</sup> December 2024  
Ref: CORP 2024 - 224

Dear xxx

**Freedom of Information request: Allergy Recording in Electronic Patient Records (EPR) in NHS Trusts (CORP 2024 – 224)**

Thank you for your request for information which the Trust received on

Your Request:

We suspect that awareness and documentation of food and non-drug allergies in Electronic Patient Records (EPR) are insufficient and pose a risk to patient safety. We are gathering information on how food, drug, and non-drug allergies are documented and managed within electronic patient records (EPR) across different NHS Trusts in the UK. This data will help identify current practices, challenges, and areas where national guidelines could be improved or introduced to improve patient safety and care.  
[https://qualtricsxmlj7f72kkx.qualtrics.com/jfe/form/SV\\_3RiDQUASjwjQage](https://qualtricsxmlj7f72kkx.qualtrics.com/jfe/form/SV_3RiDQUASjwjQage)

Please find the Trust's response below:

The Trust does not record the data requested in a format that enables the information to be easily retrieved to the level of detail required to specifically answer your request.

In reaching this decision we estimate that it would take a minimum of 22 hours or £550 an amount of £100 over the core amount of £450 extra to obtain the data. The amount would require payment in full prior to the Trust undertaking the work.

As result, the Trust is applying an exemption under Section 12 Freedom of Information Act (Exemption where cost of compliance exceeds appropriate limit), the legislation in this instance states:

**12 Exemption where cost of compliance exceeds appropriate limit.**

- (1) *Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.*

The Trust has a duty to advise and assist you under Section 16 of the Act and therefore may I suggest that you consider the option to revise your request so that it falls below the prescribed appropriate limit.

**Please note for future requests, we are unable to answer Freedom of Information requests made via a link and require the questions via email or post.**

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
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CF15 7QZ  
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<https://velindre.nhs.wales>

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff / Caerdydd  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor  
Churchill House  
Churchill Way  
Cardiff  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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