



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Date: 14th May 2024
Ref: CORP 2024 - 094

Dear xxx

Freedom of Information request: Physiotherapy Services (CORP 2024 – 094)

Thank you for your request for information which the Trust received on 1st May 2024.

Your Request:

Request 1: Please confirm how many whole time equivalent (WTE) physiotherapists, technicians and assistants, were employed by Velindre University NHS Trust (children & young people’s services and adult services) on the 31st of March 2024.

This should include any generic assistant or technical instructor posts that support physiotherapy service provision. The answer should identify the number of registered physiotherapists and the number of unregistered support staff as separate figures.

Also, please note that physiotherapy staff work in a range of clinical settings. The answer to this request must also capture physiotherapy staff not directly line-managed by the head of physiotherapy services e.g. occupational health, community resource teams (CRTs).

Request 2: Please confirm how many whole time equivalent (WTE) physiotherapist, technician and assistant vacancies were held in Velindre University NHS Trust as of 31st of March 2024. The answer should identify the number of registered physiotherapists and the number of unregistered support staff as separate figures. Do not include admin and clerical.

Request 3: Please confirm or deny if Velindre University NHS Trust has had any periods of time within the last 12 months to the 31st of March 2024 where recruitment to posts has been delayed? If confirmed, please provide reasons (short narrative) for the delay.

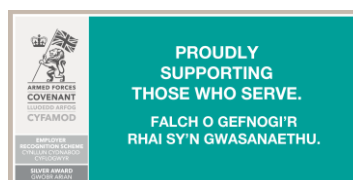
Request 4: Please confirm or deny whether there have been any physiotherapy service developments in Velindre University NHS Trust during the last financial year (April 2023 to end of March 2024).

If confirmed:

- a. Please provide details of the developments.
- b. Please confirm or deny whether these were supported by additional resources.

Request 5: Please provide details of spend on agency/locum staff in the last year April 2023 to end of March 2024.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu’r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Please find the Trust's response in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ

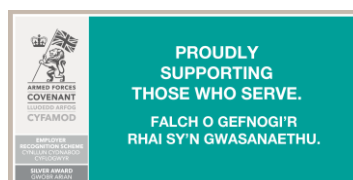
Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421 / email: wales@ico.org.uk

Yours sincerely

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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APPENDIX 1

Request 1: Please confirm how many whole time equivalent (WTE) physiotherapists, technicians and assistants, were employed by Velindre University NHS Trust (children & young people’s services and adult services) on the 31st of March 2024.

This should include any generic assistant or technical instructor posts that support physiotherapy service provision. The answer should identify the number of registered physiotherapists and the number of unregistered support staff as separate figures.

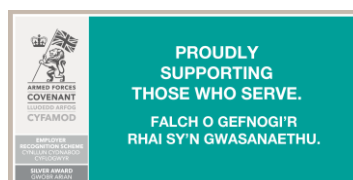
Also, please note that physiotherapy staff work in a range of clinical settings. The answer to this request must also capture physiotherapy staff not directly line-managed by the head of physiotherapy services e.g. occupational health, community resource teams (CRTs).

Role	Hours
Head of Therapies	1.0wte (Physiotherapist delivering 2 PT sessions/month)
Deputy Head of Therapies	1.0wte (Physiotherapist delivering 4 PT sessions/month)
Advanced Practice trainee Gynae-Oncology Physiotherapist & Outpatient Clinical Lead	0.8wte
Highly Specialist Oncology Physiotherapist & Inpatient Clinical Lead	0.66wte
Specialist Oncology Physiotherapist	1.0wte
Specialist Oncology Physiotherapist	0.9wte
Specialist Oncology Physiotherapist	0.5wte
Specialist Oncology Physiotherapist	0.5wte
Oncology Physiotherapist	1.0wte
Role	Hours
Generic Therapies Technician	0.8wte
Generic Therapies Technician - SDEC	0.6wte

Request 2: Please confirm how many whole time equivalent (WTE) physiotherapist, technician and assistant vacancies were held in Velindre University NHS Trust as of 31st of March 2024. The answer should identify the number of registered physiotherapists and the number of unregistered support staff as separate figures. Do not include admin and clerical.

There were no vacancies during this period.

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Request 3: Please confirm or deny if Velindre University NHS Trust has had any periods of time within the last 12 months to the 31st of March 2024 where recruitment to posts has been delayed? If confirmed, please provide reasons (short narrative) for the delay.

No delays were experienced during this period

Request 4: Please confirm or deny whether there have been any physiotherapy service developments in Velindre University NHS Trust during the last financial year (April 2023 to end of March 2024).

If confirmed:

- a. Please provide details of the developments.
- b. Please confirm or deny whether these were supported by additional resources.

- Re-structure of physio team into dedicated in-patient and out-patient teams to reflect the skill set required in each area. This was facilitated via reconfiguring the existing clinical lead role into separate in-patient and out-patient clinical lead roles. The in-patient clinical lead role was incorporated into the role of the existing Highly Specialist Physiotherapist and the out-patient clinical lead role was incorporated into the existing trainee advanced practice gynae-oncology physio role.
- HEIW (Health Education and Improvement Wales) commissioned but core funded within Therapies budget - the implementation of a rotational physiotherapist post within the in-patient physio team as part of the Cardiff and Vale UHB physiotherapy rotations. This rotational post will support with future workforce succession planning by enabling physios to gain Oncology experience. It has also enabled the existing staff within the team to gain experience in mentoring and supervision.
- Scoping of frailty across SDEC (Same Day Emergency Care) – a scoping project was initiated to establish frailty amongst patients presenting to the ambulatory care unit and assessment unit at Velindre Cancer Centre. All patients attending Ambulatory Care Unit were given a Clinical frailty score to establish their level of frailty. The results of this project have helped inform the development of a Frailty screening tool for use across SDEC. The pilot of this is currently in process. SDEC funded post Highly Specialist position 0.6wte.
- A walking aid recycling scheme has been established by the in-patient physio team within our current resources. The walking aids often have lots more life left in them and they can easily be refurbished even if some parts are worn, for example, by putting on new ferrules or handles. The products that we issue are all easily cleaned, and parts replaced so these items are able to be used by multiple patients if still in good working order.

Request 5: Please provide details of spend on agency/locum staff in the last year April 2023 to end of March 2024.

X1 day of a locum - £187. This was the end of the contract for our locum who was with us for 2022/23.

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