



Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
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Date: 9<sup>th</sup> April 2024  
Ref: CORP 2024 - 071

Dear xxxx

**Freedom of Information request: Information on software used for estates and facilities management (CORP 2024 – 071)**

Thank you for your request for information which the Trust received on 27<sup>th</sup> March 2024.

Your Request:

- Q1:** *What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.*
- Q2:** *What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.*
- Q3:** *Who is the person responsible for managing this system?*
- Q4:** *What is this persons job title?*

Please find the Trust's response below:

**Q1: What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.**

The Trust uses Synbiotix for our CAFM solution.

**Q2: What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.**

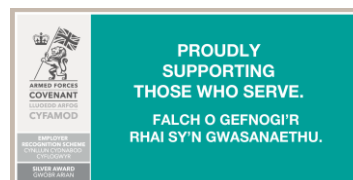
The Trust has a 3 year contract for Synbiotix which ends in September 2025.

**Q3: Who is the person responsible for managing this system?**

The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

- (1) *Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*
- (2) *Any information to which a request for information relates is also exempt information if -*
  - (a) *it constitutes personal data which does not fall within subsection (1)*

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



#### Q4: What is this persons job title?

The Senior Estates Officer is responsible for managing this system.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff, CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff, CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Lauren Fear**  
**Director of Corporate Governance and Chief of Staff**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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