

Date: 4th July 2024
Ref: CORP 2024 - 123

Dear xxx

Freedom of Information request: Clinical systems information request June 2024 (CORP 2024 – 123)

Thank you for your request for information which the Trust received on 18th June 2024.

Your Request:

Please provide information regarding the following systems:

- 1) Clinical noting
- 2) Diagnostic Reporting
- 3) Digital Dictation
- 4) Document Management
- 5) E-Rostering (staffing)
- 6) Laboratory Information Management System
- 7) Pathology
- 8) Pharmacy
- 9) Sexual Health
- 10) Theatres

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? (Yes/No) -
- g) Do you currently have plans to replace this system? (Yes/No) -
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender)

Please provide your answer in the above format for each system.

System definitions:

- **Clinical noting:** A clinical noting documentation system that enables the electronic recording, storage and retrieval recording of patient medical records related to a patient's diagnosis and care during an inpatient hospital visit or encounter.
- **Diagnostic Reporting:** test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.
- **Digital Dictation:** Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
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<https://velindre.nhs.wales>

- *Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.*
- *E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.*
- *Laboratory Information Management System: Software that allows you to effectively manage pathology testing and reporting. By using a LIMS, your lab can automate workflows, integrate instruments, and manage samples and associated information.*
- *Pathology: Pathology testing is managed electronically*
- *Pharmacy: Pharmacy orders and stock control is managed electronically*
- *Sexual Health: Software designed to streamline and manage processes related to sexual health services, including appointment scheduling, patient records, and test result tracking.*
- *Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.*

Please find the Trust's response in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

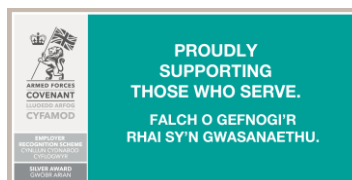
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff, CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff, CF10 2HH
Telephone: 0330 414 6421 / email: wales@ico.org.uk

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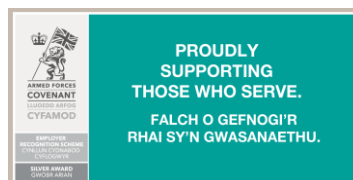


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Yours sincerely

Lauren Fear
Director of Corporate Governance and Chief of Staff
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System type	Clinical Noting	e-Rostering (VCC)	e-Rostering (WBS)	Pharmacy	Diagnostic Reporting	Digital Dictation	Document Management
Installed - Yes / No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Supplier name	Digital Health & Care Wales	VCC - RLDatix	WBS - In-House	WellSky	Digital Health & Care Wales	G2	Q-Pulse (WBS & VCC Radiation Physics Dept) Microsoft 365 - SharePoint
System name	Welsh Clinical Portal	VCC - Allocate	WBS - eRS (e-Rostering)	CareFlow	Welsh Clinical Portal		QMS / SharePoint
Date installed	2017	2021	2019	Oct-21	2017	2015	Q-Pulse - 2018 Sharepoint / M365 - 2019/20
Contract expiration	n/a - national NHS Wales solution	Jan-26	n/a - in-house system	Oct-28	n/a - national NHS Wales solution	30/09/2024	QMS - Nov 2023 Sharepoint 2027 renewal (national NHS Wales Office 365 tenancy)
Is this contract annually renewed? - Yes/No	n/a - national NHS Wales solution	No	n/a - in-house system	No	n/a - national NHS Wales solution	Yes	Yes
Do you currently have plans to replace this system? - Yes/No	No	No	No	No	No	No	Yes (see below)
Procurement framework	Procurement via NWSSP	Procurement via NWSSP	n/a - in-house system	n/a - national procurement led by DHCW	Procurement via NWSSP	Direct	QMS - unknown Sharepoint - part of national M365 contract
Other systems it integrates with?	Welsh PAS, WLIMS + others	Electronic Staff Record (ESR)	None	None	Welsh PAS, WLIMS + others	n/a	n/a
Total value of contract (£)?	Procurement via NWSSP	Procurement via NWSSP	n/a - in-house system	Procurement via NWSSP	Procurement via NWSSP	£2,265 per annum (maintenance & support)	Q-Pulse - WBS £11,813 per annum - VCC (Radiation Physics) £2,263 per annum SharePoint / M365 - n/a, costs built into national NHS Wales tenancy (contract managed by DHCW)

Notes - e.g. we are currently out to tender	-						New contract established for deployment of Trust-wide instance of Q-Pulse - to be deployed through 2024/25.
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There are no systems installed for LIMS/Pathology, Sexual Health or Theatres.

In relation to LIMS/Pathology – Laboratory service is provided to Velindre Cancer Centre by Cardiff & Vale University Health Board.