



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>
Date: 26th July 2024
Ref: CORP 2024 - 128

Dear xxx

Freedom of Information request: Hosting Contracts (CORP 2024 – 128)

Thank you for your request for information which the Trust received on 1st July 2024.

Your Request:

The type of contract I wish to see is below:

- 1) Dedicated hosting- Managed environment
- 2) Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- 3) Cloud Hosting - [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Please find the Trust's response in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

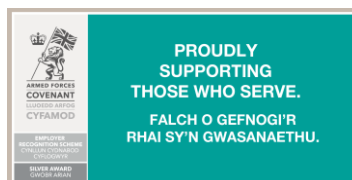
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff, CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff, CF10 2HH
Telephone: 0330 414 6421 / email: wales@ico.org.uk

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





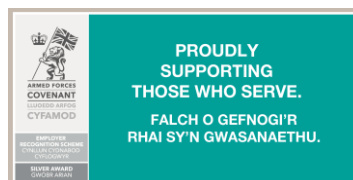
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Yours sincerely

**Non Gwilym
Interim Director of Corporate Governance**

Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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QUESTION	WELSH BLOOD SERVICE (WBS)	WELSH BLOOD SERVICE (WBS)	Velindre University NHS Trust (all divisions)	Velindre University NHS Trust (all divisions)	Velindre Cancer Centre	Velindre University NHS Trust (all divisions)	Velindre University NHS Trust (all divisions)
Type of hosting – Co-Location,	Cloud Hosting	Cloud Hosting	Cloud Hosting	Cloud Hosting	Co-Location	Cloud Hosting	Cloud Hosting
Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?	Rackspace	Naqoda	ConnectWise	Microsoft (Office 365 - NHS Wales Tenancy)	Varian Medical systems Ltd	Lansweeper	HALO ITSM Enterprise
What is the annual contract value for each contract?	Approximately £4k	Approximately £5k	Approximately £4k	Approximately. £570k excl. VAT	n/a	£6k	£27.6k
What type of cloud environment?	Public	Private	Private	Private (NHS Wales)	N/A Windows virtual PAAS	Private	Private
What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract	n/a - rolling contract	Feb-18	Mar-20	Jul-19	Apr-23	Mar-24	Mar-24
What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract	n/a - rolling contract	Feb-25	Mar-25	Jul-25	Mar-34	Mar-26	Mar-26
When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract	No immediate plans	2025	2025	No immediate plans	Mar-34	Jan-26	Jan-26
What is the contract period in years? Please include whether the agreement has any extension periods?	n/a - rolling contract	5 years (+2 years)	1 year (annual subscription)	3 years	10 Years + 5 years	2 Years	2 years

QUESTION	WELSH BLOOD SERVICE (WBS)	WELSH BLOOD SERVICE (WBS)	Velindre University NHS Trust (all divisions)	Velindre University NHS Trust (all divisions)	Velindre Cancer Centre	Velindre University NHS Trust (all divisions)	Velindre University NHS Trust (all divisions)
What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better	Web Hosting	Cloud-based Application hosting	Cloud-based remote desktop support solution	Cloud-based O365 services - email, Teams, SharePoint, PowerBI etc.	Radiotherapy services - PAAS, file storage, hosted applications	IT Asset management solution	IT Service Management software
Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number	Exempt*	Exempt*	Exempt*	Exempt*	Exempt*	Exempt*	Exempt*

* The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

- (1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.
- (2) Any information to which a request for information relates is also exempt information if—
 - (a) it constitutes personal data which does not fall within subsection (1)