



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ



Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Date: 26th February 2024
Ref: CORP 2024 - 036

Dear xxxxx

Freedom of Information request: PAS, EHR and Task Management (CORP 2024 – 036)

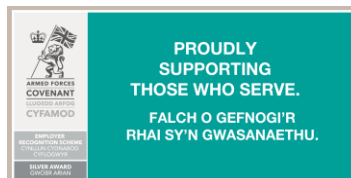
Thank you for your request for information which the Trust received on 14/02/2024.

Your Request:

1. Patient Administration System (used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)
 - a. Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.
 - b. What is the contract end date of the PAS supplier?
2. Electronic Health Record System (a digital record of patient health information)
 - a. Does the organisation use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.
 - b. What is the contract end date of the EHR supplier?
3. Patient Engagement (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)
 - a. Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.
 - b. What is the contract end date of the Patient Engagement supplier?
4. Task Management Functionality
Please tick below which task management functionality currently used at the organisation.

| Functionality | Tick if used |
|--|---------------------|
| Static Task Lists | |
| Automated Escalation and Allocation of Tasks | |

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Velindre University NHS Trust is happy to receive communication in Welsh or English.





**GIG
CYMRU
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Gwasanaeth Gwaed Cymru
Welsh Blood Service

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Canolfan Ganser Felindre
Velindre Cancer Centre

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Please find the Trust's response below:

1. **Patient Administration System** (used to support patient management, including tracking patients and managing admissions, ward attendances and appointments)
 - a. Does the organisation use a Patient Administration System (PAS)? If yes, please provide the supplier's name.

The Trust uses Welsh PAS (WPAS), part of the national IT applications suite deployed into NHS Wales by Digital Health & Care Wales (DHCW).

- b. What is the contract end date of the PAS supplier?

This is not applicable as WPAS is an internal solution within NHS Wales.

2. **Electronic Health Record System** (a digital record of patient health information)
 - a. Does the organisation use an Electronic Health Record (EHR)? If yes, please provide the supplier's name.

The Trust uses WCP (Welsh Clinical Portal), part of the national IT application suite deployed into NHS Wales by Digital Health & Care Wales. Whilst not a full EHR, it brings together clinical and administrative data from a range of IT systems, for review and use by NHS Wales clinical staff.

- b. What is the contract end date of the EHR supplier?

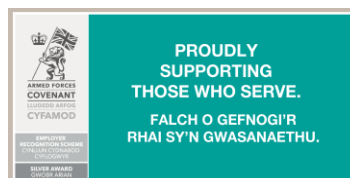
This is not applicable as WPAS is an internal solution within NHS Wales.

3. **Patient Engagement** (patient engagement tools refer to systems that enable patients to access personal health information and allows patients to choose to participate in their care)
 - a. Does the organisation use a patient engagement tool? If yes, please provide the supplier's name.

The Welsh Blood Service does not currently have patient engagements tools.

In Velindre Cancer Centre, "My Medical Record" solution is used which is provided by the University of Southampton.

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b. What is the contract end date of the Patient Engagement supplier?

The Trust does not hold details of the contract as this is a national contract established between University Hospital Southampton and Aneurin Bevan University Health Board.

4. Task Management Functionality

Please tick below which task management functionality currently used at the organisation.

| Functionality | Tick if used |
|--|--------------|
| Static Task Lists | ✓ |
| Automated Escalation and Allocation of Tasks | ✓ |

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

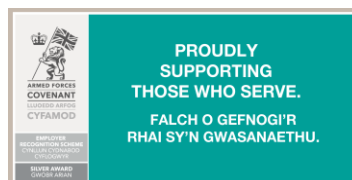
You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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Yours sincerely

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
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