

Dear xxxx

## **Freedom of Information request: Temporary Agency Staffing (CORP 2024 – 034)**

Thank you for your request for information which the Trust received on 13<sup>th</sup> February 2024.

Your Request:

*Could you please provide me with the following information in relation to temporary agency staffing.*

### **1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:**

- a. Medical
  - i. Name of the NV or MV agency supplier
  - ii. Expiry date of contract with the NV or MV agency supplier?
- b. Allied Health Professionals (AHPs)
  - i. Name of the NV or MV agency supplier
  - ii. Expiry date of contract with the NV or MV agency supplier
- c. Nursing
  - i. Name of the NV or MV agency supplier
  - ii. Expiry date of contract with the NV or MV agency supplier
- d. Non-Medical, Non-Clinical (NMNC)
  - i. Name of the NV or MV agency supplier
  - ii. Expiry date of contract with the NV or MV agency supplier

### **2. Direct Engagement (DE):**

- a. Medical
  - i. Name of the DE provider
  - ii. Expiry date of contract with the DE provider
  - iii. % of DE currently achieved
- b. Allied Health Professionals (AHPs)
  - i. Name of the DE provider
  - ii. Expiry date of contract with the DE provider
  - iii. % of DE currently achieved
- c. Non-Medical, Non-Clinical (NMNC)
  - i. Name of the DE provider
  - ii. Expiry date of contract with the DE provider
  - iii. % of DE currently achieved

### **3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):**

- a. Medical
- b. Allied Health Professionals (AHPs)
- c. Nursing
- d. Non-Medical, Non-Clinical (NMNC)

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4. **Financial Year 2022/2023 - number of hours worked by temporary agency workers:**
  - a. Medical
  - b. Allied Health Professionals (AHPs)
  - c. Nursing
  - d. Non-Medical, Non-Clinical (NMNC)
5. **Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?**
  - a. If yes, what is the name of the provider?
  - b. Expiry Date of the contract with the provider
6. **Does the Trust or Health Board utilise an Insourcing Contracting provider in place?**
  - a. If yes, what is the name of the provider?
  - b. Expiry Date of the contract with the provider
7. **Contact responsible for temporary agency staffing at the Trust or Health Board:**
  - a. Workforce Lead
    - i. Name
    - ii. Job Title
  - b. Procurement Lead
    - i. Name
    - ii. Job Title
  - c. Finance Lead
    - i. Name
    - ii. Job Title

Please find the Trust's response below:

**1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:**

The Trust does not use a Neutral or Master Vendor for sourcing temporary staff. Agency staff are sourced when required for that particular department via an agreed process.

**2. Direct Engagement (DE):**

a. Medical

None utilised during 2022/2023.

b. Allied Health Professionals (AHPs)

Various providers were utilised during 2022-2023 and are listed below. The contracts are either ongoing or have already been terminated as described below:

Allied Health Professional	Termination Date
Globe Locums Limited	Ongoing
RANSTAD Solutions Limited	March 2023.
RIG Medical Recruit Limited	Ongoing
Sanctuary Personnel Limited	April 2023

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**GIG  
CYMRU  
NHS  
WALES**

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
Velindre University NHS Trust Headquarters  
2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ  
Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

**c. Non-Medical, Non-Clinical (NMNC)**

Various providers were utilised during 2022-2023 and are listed below. The contracts are either ongoing or have already been terminated as described below:

Allied Health Professional	Termination Date
Acorn Recruitment Limited	Ongoing
ADECCO UK Limited	June 2022
Blue Arrow Limited	Ongoing
Brook Street (UK) Limited	Ongoing
Globe Locums Limited	Ongoing
Gold Staff Recruitment Limited	August 2022
Hays Specialist Recruitment Limited	Ongoing
Michael Page International	Ongoing
MPS Healthcare Limited	Ongoing
Now Careers Limited	Ongoing
RANSTAD Solutions Limited	September 2022
RIG Medical Recruit Limited	December 2022
Sanctuary Personnel Limited	April 2023
SET Healthcare Limited	December 2022
STHREE PLC	March 2023
VENN Group Limited	Ongoing

**3. Financial Year 2022/2023 (or most recent if available) - spend figures on temporary agency staffing – (worker pay & agency commission only):**

- Medical
- Allied Health Professionals (AHPs)
- Nursing
- Non-Medical, Non-Clinical (NMNC)

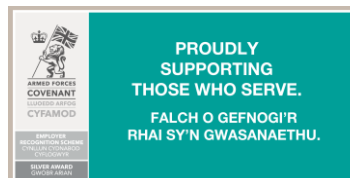
	£k
Medical	0
Allied Health Professionals	478
Nursing	0
Non-Medical, Non-Clinical (NMNC)	844

**4. Financial Year 2022/2023 - number of hours worked by temporary agency workers:**

- Medical
- Allied Health Professionals (AHPs)
- Nursing
- Non-Medical, Non-Clinical (NMNC)

The Trust does not record the data requested in a format that enables the information to be easily retrieved to the level of detail required to specifically answer your request.

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In reaching this decision we estimate that it would take a minimum of 45 hours or £1125 an amount of £675 over the core amount of £450 extra to obtain the data. The amount would require payment in full prior to the Trust undertaking the work.

As result, the Trust is applying a Qualified Exemption under Section 12 (Exemption where cost of compliance exceeds appropriate limit), the legislation in this instance states:

**12 Exemption where cost of compliance exceeds appropriate limit.**

- (1) *Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.*

The Trust has a duty to advise and assist you under Section 16 of the Act and therefore may I suggest that you consider the option to revise your request so that it falls below the prescribed appropriate limit.

**5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank?**

There is no Staff Bank in place at the Trust.

**6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?**

The Trust does not utilise an Insourcing Contracting provider.

**7. Contact responsible for temporary agency staffing at the Trust or Health Board**

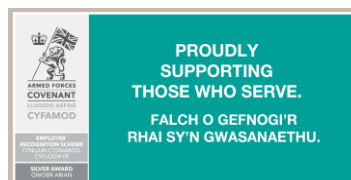
The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

- (1) *Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*
- (2) *Any information to which a request for information relates is also exempt information if -*
- (a) *it constitutes personal data which does not fall within subsection (1)*

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
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Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff / Caerdydd  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Lauren Fear**  
**Director of Corporate Governance and Chief of Staff**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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