



Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
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Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

Date: 9<sup>th</sup> January 2025  
Ref: CORP 2024 - 238

Dear xxx

**Freedom of Information request: Information on Nursing & AHP / HSS Agency Shifts (CORP 2024 – 238)**

Thank you for your request for information which the Trust received on 13<sup>th</sup> December 2024.

Your Request:

1. *From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline ( e.g. General, Critical, RMN, CPN etc)*
2. *Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).*
3. *Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline*
4. *Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month.*
5. *Please confirm the charge rates agreed for any non-framework spend from September to November 2024*
6. *Please confirm if you have a PSL for the supply of Nursing staff?*
7. *Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline)*
8. *Please confirm if you have a PSL for the supply of AHP/HSS staff?*
9. *Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS ?*

Please find the Trust's response below:

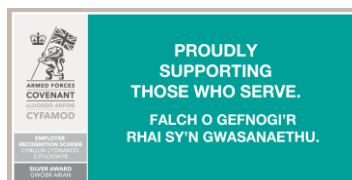
1. **From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline ( e.g. General, Critical, RMN, CPN etc)**

Between September and November 2024, Band 2 MPS agency HCSW was used on 14 occasions.

2. **Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).**

September – 2 shifts MPS only, October 2024 – 10 shifts MPS only, November – 2 shifts MPS only.

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



**3. Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline.**

Band 2 only, no shifts unfilled.

**4. Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month.**

The Trust does not use off-framework agencies.

**5. Please confirm the charge rates agreed for any non-framework spend from September to November 2024**

Nil

**6. Please confirm if you have a PSL for the supply of Nursing staff?**

The Trust does not have a PSL – All Wales Framework is used.

**7. Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline).**

Not Applicable

**8. Please confirm if you have a PSL for the supply of AHP/HSS staff?**

Not Applicable, as above.

**9. Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS?**

The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

*(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.*

*(2) Any information to which a request for information relates is also exempt information if—*

*(a) it constitutes personal data which does not fall within subsection (1)*

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I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff / Caerdydd  
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Yours sincerely

**Lauren Fear**  
**Interim Director of Transformation**  
**On behalf of Non Gwilym**  
**Interim Director of Corporate Governance**  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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