



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Date: 23rd August 2024
Ref: CORP 2024 - 167

Dear xxx

Freedom of Information request: Policies relating to transgender patients (CORP 2024 – 167)

Thank you for your request for information which the Trust received on 21st August 2024.

Your Request:

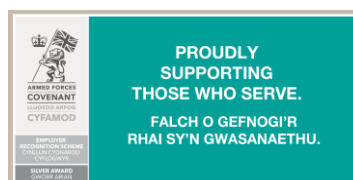
- Any policy relating to the care or treatment of transgender patients whilst inpatient including bed/ward allocation,
- Any policy relating to the care or treatment of transgender patients whilst outpatient,
- Any policy relating to the updating of patient records for transgender patients when they change name and/or sex marker,
- Any policy relating to the issuance of a new hospital number for transgender patients when they update their listed sex via the process set out by PCSE,
- Any policy relating to the updating and redaction of patient records for transgender patients when they are issued a new NHS Number by PCSE,
- Any policy regarding post NHS number/name-change clinical notes and communications regarding transgender patients, such as guidance as to when it is clinically appropriate to mention that a patient is transgender, including any policy statements relating to staff awareness of section 22 of the gender recognition act 2004.
- Also, can you confirm if the trust has any plans to update any of the above policies in the near future?

Please find the Trust's response below:

The Trust is applying a Qualified Exemption under Section 21 – Information accessible to the applicant by other means, the legislation in this instance states:

- (1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.
- (2) For the purposes of subsection (1)—
 - (a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and
 - (b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

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Velindre University NHS Trust is happy to receive communication in Welsh or English.



- (3) *For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's publication scheme and any payment required is specified in, or determined in accordance with, the scheme.*

The application of a Qualified Exemption under Section 21 of the Act is because a copy of the Trust's policies are available on the Trust's website. To assist you (in line with our duty to advise and assist) please see the link below:

<https://velindre.nhs.wales/about-us/policies/>

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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Yours sincerely

**Non Gwilym
Interim Director of Corporate Governance**

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