



Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ
Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Date: 7th May 2024
Ref: CORP 2024 - 076

Dear xxx

Freedom of Information request: Temporary Staffing Workforce Systems - FY23/24 (CORP 2024 – 076)

Thank you for your request for information which the Trust received on 11th April 2024.

Your Request:

Could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 23-24.

Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic & Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Bank Spend				
Number of Bank Hours				
Number of Bank Shifts				
Name of Staff Bank Provider(s)*				
Contract Expiry Date with Provider(s)				
Type of Staff Bank(s) Procured**				
Type of Bank Service(s) Procured***				
Contact Name****				

- * *If a staff bank is not currently utilised, please state 'No Provider'. If a staff bank is solely managed in-house and with no staff bank technology procured, please state 'In-House'.*
- ** *Please advise of the type of staff bank(s) provided by the staff bank provider(s). Please state 'Local Bank Only' or please state 'Collaborative Bank' if a regional bank has been procured. Please state 'Both' if both have been procured.*
- *** *Please advise of the type of bank service(s) procured with the staff bank provider(s). Please state 'Managed Service' if the staff bank provider(s) help grow and/or engage and/or retain the bank, or please state if a 'Technology Only' service is procured.*
- **** *Please provide the name of the lead responsible person who looks after the staff bank(s). If there are multiple people for each staffing group, please name each relevant person.*

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Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic & Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Agency Spend				
Number of Agency Hours				
Name of Agency Staffing Provider or PSL*				
Contract Expiry Date with Provider				
Name of Vendor Management System (VMS) Provider**				
Contract Expiry Date with Provider				
Contact Name***				

- * Please provide the name of the neutral vendor (NV) or master vendor (MV) managed service provider/agency staffing provider, or if Preferred Supplier List in place, please state 'PSL'. If there is no provider or PSL, please state 'No Provider'.
- ** Please provide the name of the VMS technology provider. If same as agency staffing provider above, please state 'Same As Above'. If no VMS technology is currently utilised for agency cascade, please state 'No Provider'.
- *** Please provide the name of the lead responsible person who looks after temporary agency staffing. If there are multiple people for each staffing group, please name each relevant person.

Direct Engagement (DE) - in relation to VAT saving on agency spend				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic & Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Name of DE Provider*				
Type of DE Service Procured**				
DE Payroll Responsibility***				
Contract Expiry Date with Provider				
% of Agency Workers on DE Contracts				
Total VAT Saving (£) Achieved****				
Contact Name*****				

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Please find the Trust's response in Appendix 1 below.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff
CF10 2HH
Telephone: 0330 414 6421/ email: wales@ico.org.uk

Yours sincerely

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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APPENDIX 1

Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Bank Spend	0	£37k	£88k	£160k
Number of Bank Hours	0	1456	4128	9929
Number of Bank Shifts	Not recorded information not held	Not recorded information not held	Not recorded information not held	Not recorded information not held
Name of Staff Bank Provider(s)	In House	In House	In House	In House
Contract Expiry Date with Provider(s)	N/A	N/A	N/A	N/A
Type of Staff Bank(s) Procured	N/A	N/A	N/A	N/A
Type of Bank Service(s) Procured	N/A	N/A	N/A	N/A
Contact Name*				

* The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

(1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

*(2) Any information to which a request for information relates is also exempt information if—
(a) it constitutes personal data which does not fall within subsection (1)*

Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Agency Spend	£57k	£227k	£34k	£457k
Number of Agency Hours	Information not recorded	Information not recorded	Information not recorded	Information not recorded
Name of Agency Staffing Provider or PSL	Globe Locums Ltd, Medacs Health Care Ltd	Cy Executive Resourcing Ltd, Globe Locums Ltd, Maxxima Lta, Michael Page International, Randstad Solutions Ltd, Rig Medical Recruit Ltd, Sanctuary Personnel Ltd, Set Healthcare	Mps Healthcare	Acorn Recruitment, Blue Arrow Ltd, Hays Specialist Recruitment Ltd, Keystream Group Ltd, Manpower UK Ltd, Michael Page International, Now Careers Ltd, Quba Solutions Ltd, Reed Specialist Recruitment Ltd, Venn Group Ltd, Brook Street
Contract Expiry Date with Provider	ongoing	Ongoing except Randstad and Sanctuary (expired).	ongoing	ongoing except: Quba, Hays, Keystream, Manpower and Michael Page (expired)
Name of Vendor Management System (VMS) Provider	N/A	N/A	N/A	N/A
Contract Expiry Date with Provider	N/A	N/A	N/A	N/A
Contact Name*				

* The Trust has a legal obligation to comply with the Data Protection Act 2018 and the retained EU GDPR 679/2016 (known as UK GDPR). As you have requested information about someone other than yourself, the Trust has applied an Absolute Exemption under Section 40(1) and (2)(a) of the Freedom of Information Act 2000 which states:

- (1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.
- (2) Any information to which a request for information relates is also exempt information if—
 - (b) it constitutes personal data which does not fall within subsection (1)

Direct Engagement (DE) - in relation to VAT saving on agency spend - Nil Return for Velindre