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Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
Velindre University NHS Trust Headquarters  
2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ



Canolfan Ganser Felindre  
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 7<sup>th</sup> November 2023

Ref: CORP 2023 -150

Dear \*\*\*\*\*,

**Freedom of Information request: Outsourced radiology reporting via 'teleradiology' companies (CORP 2023-150)**

Thank you for your request for information which the Trust received on 20<sup>th</sup> September 2023.

Your Request:

*I would like to request some information about your organisation under the FOI act. This request is related to a personal project related to my education.*

*The subject of my request is outsourced radiology reporting via 'teleradiology' companies of CTs, X-rays, MRIs, PET-CT and any other diagnostic scans.*

*Q1. So far in 2023 have you outsourced any scans to teleradiology providers for reporting? If so, which providers?*

*Q2. Which company would you consider (by volume of scans or frequency used) your emergency/out of hours reporting provider(s)?*

*(If more than one company, please outline the nature of how both companies are used (i.e., different hospitals, weekends and weekdays, different types of scans)).*

*Q3. By the same measure as Q2, which would you consider your primary/main elective/non-emergency reporting provider(s)?*

*Q4. For any providers not listed in Q's 2 and 3, please could you briefly describe what you utilise this provider for?*

*Q5. Please could you provide the contract end dates for any contracts you hold with the providers listed in the answers to the above questions?*

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Velindre University NHS Trust is happy to receive communication in Welsh or English.





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*(If the contract is rolling or does not have a fixed end date, please could you confirm the notice period/terms of terminating the contract?)*

*Q6. Are the Trust currently in an open tender exercise for any radiology reporting contracts/services? If so, what services are being reviewed (emergency/out of hours and/or elective/non-emergency)?*

Please find the Trust's response below:

**Q1. So far in 2023 have you outsourced any scans to teleradiology providers for reporting? If so, which providers?**

Yes, the Trust has contracted Everlight Radiology Limited to deliver services.

**Q2. Which company would you consider (by volume of scans or frequency used) your emergency/out of hours reporting provider(s)?**

Everlight Radiology Limited.

**Q3. By the same measure as Q2, which would you consider your primary/main elective/non-emergency reporting provider(s)?**

Everlight Radiology Limited.

**Q4. For any providers not listed in Q's 2 and 3, please could you briefly describe what you utilise this provider for?**

This question is not applicable.

**Q5. Please could you provide the contract end dates for any contracts you hold with the providers listed in the answers to the above questions?**

The contract with Everlight Radiology Limited is due to end on 31<sup>st</sup> October 2024.

**(If the contract is rolling or does not have a fixed end date, please could you confirm the notice period/terms of terminating the contract?)**

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As above, the end date for the contract with Everlight Radiology Limited is 31<sup>st</sup> October 2024.

**Q6. Are the Trust currently in an open tender exercise for any radiology reporting contracts/services? If so, what services are being reviewed (emergency/out of hours and/or elective/non-emergency)?**

The Trust is not currently conducting an open tender exercise for any radiology reporting contracts and/or services.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

Should you require any further assistance, please do not hesitate to contact us at the above address.

You should forward your complaint to:-

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff / Caerdydd  
CF15 7QZ  
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,

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CF10 2HH

Telephone: 0330 414 6421

email: wales@ico.org.uk

Yours sincerely,

Lauren Fear  
Director of Corporate Governance and Chief of Staff  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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