



GIG
CYMRU
NHS
WALES

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ



Canolfan Ganser Felindre
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 18th December 2023

Ref: CORP 2023 - 189

Dear xxxxx

Freedom of Information request: Translation Costs (CORP 2023 – 189)

Thank you for your request for information which the Trust received on 22nd November 2023.

Your Request:

*For the last financial year, what was the total amount spent on translation costs?
Can you provide a breakdown of these costs by language translated.*

Do you hire any dedicated translators? If so provide details of how many, total salary cost and for what language.

Please find the Trust's response below:

For the last financial year, what was the total amount spent on translation costs?

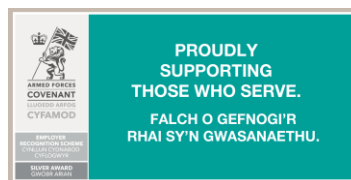
For the financial year 2022-2023, the Trust spent £134,000 on translation costs.

Can you provide a breakdown of these costs by language translated.

The Trust has recorded that £104,000 (78%) was spent on Welsh translation and £30,000 (22%) on several other languages:

- Farsi
- Turkish
- Slovak
- Hungarian
- Bengali
- Albanian
- Romanian
- Spanish
- Portuguese
- Arabic

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





GIG
CYMRU
NHS
WALES

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ



Canolfan Ganser Felindre
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

- Kurdish Sorani
- French
- Somali
- Cantonese
- Sylheti
- Mandarin
- Urdu
- Punjabi Pakistani
- Punjabi Indian
- Hindi
- Tigrinya
- Gujarati
- Amharic
- Czech
- German
- Dari
- Italian
- Bulgarian
- Russian
- Vietnamese
- Thai
- Tamil

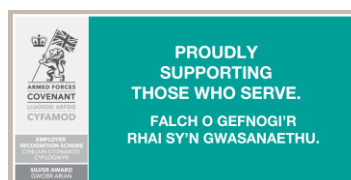
The individual breakdown for these is not readily available within the time constraints. Should you require this information, we can request an estimation of the time it would take to obtain this information. Under Section 12 of the Freedom of Information Act, 18 hours/£450 is allowed. Any time over this would be invoiced at a rate of £25 per hour.

Do you hire any dedicated translators? If so provide details of how many, total salary cost and for what language.

The Trust employs 1.8 full time equivalent staff for Welsh Language only. The total salary for this is £78,500.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





GIG
CYMRU
NHS
WALES

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ



Canolfan Ganser Felindre
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

You should forward your complaint to:

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.

