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Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service



Canolfan Ganser Felindre
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ

Ffôn/Phone : (029) 20196161
<https://velindre.nhs.wales>

Date 10th July 2023
Ref: CORP 2023-088

Dear *****,

Freedom of Information request : Microsoft Licencing (CORP 2023 – 088)

Thank you for your request for the following information which the Trust received on 25th May 2023.

Your Request:

O365 Licencing Questions:

- a.- Which Microsoft O365 do you use eg E3,E5?*
- b.- Do you use the NHS-shared O365 tenant?*
- c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?*
- d.- When is your licencing renewal date/anniversary for these services?*

Microsoft Telephony Questions:

- e.- Do you have Microsoft Calling Plans, if so how many licences (users)*
- f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?*
- g.- When is your licencing renewal date/anniversary for these services?*

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act.

The Information you have requested is below:

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





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O365 Licencing Questions:-

a.- Which Microsoft O365 do you use eg E3,E5?

Across NHS Wales (which includes the Trust), users are assigned to either a F3 or E5 licence

b.- Do you use the NHS-shared O365 tenant?

The Trust uses the shared NHS Wales tenancy

c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?

The Trust uses Microsoft EA which is procured directly

d.- When is your licencing renewal date/anniversary for these services?

The last renewal of the licence was July 2022

Microsoft Telephony Questions

e.- Do you have Microsoft Calling Plans, if so how many licences (users)

The Trust does not use Microsoft Calling Plans, it is currently piloting Microsoft Teams Voice amongst a very limited user cohort.

f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?

No

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g.- When is your licencing renewal date/anniversary for these services?

Due to the fact that our answer to question g is no, this question is not applicable.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:-

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

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Yours sincerely,

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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