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Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ



Canolfan Ganser Felindre
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 7th August 2023

Ref: CORP 2023 -112

Dear *****,

Freedom of Information request : Corporate Estate Managing Maintenance (CORP 2023 – 112)

Thank you for your request for the following information which the Trust received on 11th July 2023.

Your Request –

Please can you provide me with information concerning the maintenance of your corporate estate i.e. operational buildings, land and any other property (e.g. investment) and schools, if they are within your jurisdiction. Not any social housing/dwellings.

Q1. What type of maintenance management model does your organisation use? E.g. Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.

Q2. Can you provide a list of the approved contractors used?

Q3. What are the total values of contracts granted?

Q4. When do these contracts expire?

Q5. What services are provided in each contract?

Q6. What procurement method was used? E.g. Open ITT, Framework if so, which one?

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act.

The Information you have requested is below:

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





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Q1. What type of maintenance management model does your organisation use? E.g. Managed supply-chain, single hard-fm & soft-fm contractor, internal workforce, principal contractor etc.

- The Managed NHS Supply Chain is managed by the NHS Procurement Wales framework.
- Hard-fm function; The Trust uses an in house maintenance model across all areas consisting of a team comprising of 20 members of Staff.
- There are no principal contractors appointed in hard-fm services relating to the maintenance management model in the Trust.

Q2. Can you provide a list of the approved contractors used?

The contractors from the NHS Procurement Wales framework are:

- Otis
- Arjo
- British Engineering Services

Q3. What are the total values of contracts granted?

The total value of the contracts granted is £19,181.53

Q4. When do these contracts expire?

The contract expiry dates are as follows:

- Otis – April 2028
- Arjo hoists – March 2024
- Arjo mattresses and pumps – December 2025
- British Engineering Services – March 2024

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Q5. What services are provided in each contract?

The services provided in each contract are as follows:

- Otis – lift maintenance for a total of 8 lifts in use across the Trust
- Arjo – hoist and mattress maintenance for the Trust
- British Engineering Services – statutory engineering inspections across the Trust.

Q6. What procurement method was used? E.g. Open ITT, Framework if so, which one?

The Trust used the NHS Procurement Wales framework as the procurement methodology.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:-

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,

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Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely,

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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