



**GIG
CYMRU
NHS
WALES**

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service



Canolfan Ganser Felindre
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 10th July 2023

Ref: CORP 2023-099

Dear *****,

Freedom of Information request : Procurement of IT Hardware & associated Information (CORP 2023 – 099)

Thank you for your request for the following information which the Trust received on 26th June 2023.

Your Request:

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

- *Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals?*
If so,
- *Who is the current provider?*
- *Is it contracted? If so, when does their contract end?*
- *Which OEM do you use?*
- *How many laptops and desktops are there in your estate?*
- *How many users do you have?*
- *Who is the named person and their role in your organisation in charge of procurement for IT?*
- *What is your buying/refresh cycle?*
- *What is your annual spend on IT hardware such as laptops/desktops?*
- *How would you rate their service delivery on a scale of 1-10?*
- *Do you have an internal IT Department?*
- *How many members does this department have?*
- *Do you outsource any IT managed services? If so, who to?*
- *How long is this contract?*
- *How would you rate their service delivery on a scale of 1-10?*

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





GIG
CYMRU
NHS
WALES

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service



Canolfan Ganser Felindre
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

- *Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?*

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act.

The Information you have requested is attached.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:-

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





GIG
CYMRU
NHS
WALES

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service



Canolfan Ganser Felindre
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely,

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.



Freedom of Information request: Procurement of IT Hardware & associated Information (CORP 2023-099)

Question	Question2	Response
1	Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals?	Yes
	<i>If so,</i>	
2	Who is the current provider?	Dell
3	Is it contracted? If so, when does their contract end?	n/a - devices purchased on an 'as needed' basis... generally managed as part of year end capital spend
4	Which OEM do you use?	Dell - order direct from manufacturer
5	How many laptops and desktops are there in your estate?	2184
6	How many users do you have?	Approx. 1,900
7	Who is the named person and their role in your organisation in charge of procurement for IT?	Head of Digital Delivery
8	What is your buying/refresh cycle?	Annual Purchase Cycle Device Refresh Cycle = 5 years Approx. £100k per annum, but varies year on year
9	What is your annual spend on IT hardware such as laptops/desktops?	This includes laptops, desktops and associated peripherals (e.g. docking stations)
10	How would you rate their service delivery on a scale of 1-10?	8
11	Do you have an internal IT Department?	Yes
12	How many members does this department have?	Approx. 40
13	Do you outsource any IT managed services? If so, who to?	No
14	How long is this contract?	n/a - purchased on
15	How would you rate their service delivery on a scale of 1-10?	n/a
16	Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?	n/a