



GIG  
CYMRU  
NHS  
WALES

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service



Canolfan Ganser Felindre  
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ

Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

Date: 27<sup>th</sup> February 2023  
Ref: CORP 2023-026

Dear \*\*\*\*\*

### **Freedom of Information request – IT Infrastructure: CORP 2023 - 026**

Thank you for your request for the following information which we received on 20/02/2023.

Your Request –

Dear FOI Team,

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Can you please provide an update on the following 3 questions regarding your Trust's Infrastructure?

*1. For each element of IT infrastructure below, please provide the requested details (Main provider, annual spend 2021-2022, contract end date):*

- Desktop management
- Networking
- Data Centre
- Server management
- IT Security

*2. For each of the elements below, please provide details about your cloud provider (name, contract end date):*

- Data storage
- Networking
- Back-up and archive
- Application databases
- Big Data analytics databases

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





**GIG**  
CYMRU  
**NHS**  
WALES

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service



Canolfan Ganser Felindre  
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ

Ffôn/Phone : (029) 20196161  
<https://velindre.nhs.wales>

3. For each of the elements below, does your organisation plan to move to a cloud-based service in the next 2 years?

- Data storage
- Networking
- Back-up and archive
- Processing and computer capacity
- Application databases
- Analytics databases
- Email and collaboration
- Other (Please specify)

The Trust's response:

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act.

The Information you have requested is below, Trust responses are in **BOLD**.

1. For each element of IT infrastructure below, please provide the requested details (Main provider, annual spend 2021-2022, contract end date):
  - Desktop management:  
**Managed in-house.**
  - Networking:  
**The Trust primarily operates a Cisco infrastructure. However, this is not operated under any form of managed service – all networking is managed by the in-house Digital Services team.**
  - Data Centre:  
**Managed in-house.**
  - Server management:  
**Managed in-house.**
  - IT Security:  
**Managed in-house.**

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





**GIG**  
CYMRU  
**NHS**  
WALES

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service



Canolfan Ganser Felindre  
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

2. For each of the elements below, please provide details about your cloud provider (name, contract end date):

- Data storage:  
**Not applicable – The Trust currently operates a predominantly on-premise infrastructure.**
- Networking:  
**Not applicable – The Trust currently operates a predominantly on-premise infrastructure.**
- Back-up and archive:  
**Not applicable – The Trust currently operates a predominantly on-premise infrastructure**
- Application databases:  
**Not applicable – The Trust currently operates a mixture of on-premise infrastructure with a range of ‘cloud’ services provided out of the national NHS Wales data centres.**
- Big Data analytics databases:  
**Not applicable – The Trust currently operates a predominantly on-premise infrastructure**

3. For each of the elements below, does your organisation plan to move to a cloud-based service in the next 2 years?

- Data storage:  
**Yes, for some services.**
- Networking:  
**Yes, for some elements of the Trust network and associated monitoring.**
- Back-up and archive:  
**Yes.**
- Processing and computer capacity:  
**The Trust has not yet made a decision whether it can or will move to a cloud-based service in the next two years.**
- Application databases:  
**Yes, for some applications.**

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





**GIG**  
CYMRU  
**NHS**  
WALES

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service



Canolfan Ganser Felindre  
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

- Analytics databases:
- **Yes.**
- Email and collaboration:
- **Not Applicable, the Trust is already using cloud services (Microsoft 365)**
- Other (Please specify):  
**Not applicable**

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review.

You should forward your complaint to:-

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff / Caerdydd  
CF15 7QZ  
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales  
2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: [wales@ico.org.uk](mailto:wales@ico.org.uk)

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.





GIG  
CYMRU  
NHS  
WALES

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service



Canolfan Ganser Felindre  
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Yours sincerely,

Lauren Fear  
Director of Corporate Governance and Chief of Staff  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.  
Velindre University NHS Trust is happy to receive communication in Welsh or English.

