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Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service



Canolfan Ganser Felindre
Velindre Cancer Centre

Pencadlys Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University NHS Trust Headquarters

2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 27th February 2023
Ref: CORP 2023-016

Dear *****

Freedom of Information request – Temporary Agency Staffing 2022: CORP 2023 - 016

Thank you for your request for the following information which we received on 31st January 2023.

Your Request –

I would be most grateful if you would provide me, under the Freedom of Information Act 2000, details in respect to the information below:

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

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iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

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3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)?

iv. Non-Medical, Non-Clinical (NMNC)

- 2022 spend on temporary agency staff (excluding VAT)?

4. Please can you provide the name of the person who looks after temporary agency staffing at the Health board?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

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ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

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- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

The Trust's response:

The Trust has reviewed your request which is correctly formatted and complies with Section 8 of the Freedom of Information Act.

The responses provided by the Trust are against the question numbers you set out in your request.

Q1. Velindre does not utilise a neutral/master vendor managed service

Q2. Velindre does not utilise a direct engagement provider

Q3. Please see the table below

Q4. Temporary Agency staffing is not centrally managed by professional groups across the Trust but by multiple and various leads at Departmental level.

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Q5.the Trust has applied an Absolute Exemption under Section 40(2) (Personal Data) of the Freedom of Information Act 2000, this is because disclosure of the information would contravene the Data Protection Principles which are contained within Article 5 UK GDPR.

Staffing Group	Jan to Mar 2022	Apr to Dec 2022	Total
Medical/Dental	£0k	£35k	£35k
AHP/STT	£221k	£661k	£882k
Nursing/HCA	£0k	£55k	£55k
NMNC	£693k	£590k	£1,283k

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review.

You should forward your complaint to:-

Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,

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Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely,

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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