



**GIG  
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WALES**

Ymddiriedolaeth GIG  
Prifysgol Felindre  
Velindre University  
NHS Trust



Gwasanaeth Gwaed Cymru  
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre  
Velindre University NHS Trust Headquarters  
2 Cwrt Charnwood  
Heol Billingsley  
Parc Nantgarw  
Caerdydd/Cardiff  
CF15 7QZ



Canolfan Ganser Felindre  
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 04/10/2023

Ref: CORP 2023 - 137

Dear \*\*\*\*\*,

**Freedom of Information request: Temporary Agency Staffing in Financial Year 2022/2023 (CORP 2023-137)**

Thank you for your request for information which the Trust received on 24<sup>th</sup> August 2023.

Your Request:

*Under the Freedom of Information Act 2000, could you please provide me with the following information in relation to temporary agency staffing.*

1. *Neutral Vend (NV) or Master Vend (MV) Agency Supplier:*
  - i. *Medical*
    - *Name of the NV or MV agency supplier*
    - *Expiry date of contract with the NV or MV agency supplier?*
  - ii. *Allied Health Professionals (AHPs)*
    - *Name of the NV or MV agency supplier*
    - *Expiry date of contract with the NV or MV agency supplier*
  - iii. *Nursing*
    - *Name of the NV or MV agency supplier*
    - *Expiry date of contract with the NV or MV agency supplier*
  - iv. *Non-Medical, Non-Clinical (NMNC)*
    - *Name of the NV or MV agency supplier*
    - *Expiry date of contract with the NV or MV agency supplier*
  
2. *Direct Engagement (DE):*
  - i. *Medical*
    - *Name of the DE provider*
    - *Expiry date of contract with the DE provider*
    - *% of DE currently achieved*
  - ii. *Allied Health Professionals (AHPs)*
    - *Name of the DE provider*
    - *Expiry date of contract with the DE provider*
    - *% of DE currently achieved*

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Velindre University NHS Trust is happy to receive communication in Welsh or English.





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- iii. *Non-Medical, Non-Clinical (NMNC)*
  - *Name of the DE provider*
  - *Expiry date of contract with the DE provider*
  - *% of DE currently achieved*
- 3. *Financial Year 2022/2023 - spend figures on temporary agency staffing – (worker pay & agency commission only):*
  - i. *Medical*
  - ii. *Allied Health Professionals (AHPs)*
  - iii. *Nursing*
  - iv. *Non-Medical, Non-Clinical (NMNC)*
- 4. *Financial Year 2022/2023 - number of hours worked by temporary agency workers:*
  - i. *Medical*
  - ii. *Allied Health Professionals (AHPs)*
  - iii. *Nursing*
  - iv. *Non-Medical, Non-Clinical (NMNC)*
- 5. *Contact responsible for temporary agency staffing at the Health Board:*
  - i. *Workforce Lead*
    - *Name*
    - *Job Title*
  - ii. *Procurement Lead*
    - *Name*
    - *Job Title*
  - iii. *Finance Lead*
    - *Name*
    - *Job Title*

Please find the Trust's response below:

Trust Officers reviewed your request and conducted a calculation to identify the resources required to provide the information requested. The Trust assesses that it would take a minimum period of 45 hours to provide the information to you of which 18 hours would be at cost to the Trust. The remaining 27 hours of work would be the equivalent to £675 in terms of cost to provide the information to you.

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In working out the resources required to complete the task, the Trust has considered that this work would involve a manual review of approximately 1,000 individual invoices.

As the information requested is not held in a format that permits identification within its resources, the Trust is applying a Qualified Exemption under Section 12(1) (Cost of compliance exceeds appropriate limit) of the Act, which states:

*Section 12(1)(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.*

In accordance with its obligations under Section 16 of the Act (duty to provide advice and assistance), the Trust suggests that you may wish to revise your request with the aim of reducing the scope to make it more achievable within 18 hours.

Should you require any further assistance, please do not hesitate to contact us at the above address.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:-

Mr Ian Bevan via [FOI.VUNHST@wales.nhs.uk](mailto:FOI.VUNHST@wales.nhs.uk)  
Head of Information Governance  
Velindre University NHS Trust  
2, Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
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CF15 7QZ  
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

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Information Commissioner's Office - Wales

2nd Floor,  
Churchill House,  
Churchill Way,  
Cardiff,  
CF10 2HH  
Telephone: 0330 414 6421  
email: wales@ico.org.uk

Yours sincerely,

Lauren Fear  
Director of Corporate Governance and Chief of Staff  
Velindre University NHS Trust  
2 Charnwood Court  
Heol Billingsley  
Parc Nantgarw  
Cardiff  
CF15 7QZ

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