



**GIG
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WALES**

Ymddiriedolaeth GIG
Prifysgol Felindre
Velindre University
NHS Trust



Gwasanaeth Gwaed Cymru
Welsh Blood Service

Pencadlys Ymddiriedolaeth GIG Prifysgol Felindre
Velindre University NHS Trust Headquarters
2 Cwrt Charnwood
Heol Billingsley
Parc Nantgarw
Caerdydd/Cardiff
CF15 7QZ



Canolfan Ganser Felindre
Velindre Cancer Centre

Ffôn/Phone : (029) 20196161

<https://velindre.nhs.wales>

Date: 13th September 2023

Ref: CORP 2023 -134

Dear *****,

Freedom of Information request: Software Contracts (CORP 2023-134)

Thank you for your request for information which the Trust received on 18th August 2023.

Your Request:

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Enterprise Resource Planning Software Solution (ERP):

Primary Customer Relationship Management Solution (CRM):

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

The organisation's primary corporate Finance Software Solution:

For example, Agresso, Integra, Sapphire Systems; software of this nature.

1. Name of Supplier: Can you please provide me with the software provider for each contract?

2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

Mae Ymddiriedolaeth GIG Prifysgol Felindre yn hapus i dderbyn gohebiaeth yn y Gymraeg neu'r Saesneg.
Velindre University NHS Trust is happy to receive communication in Welsh or English.





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4. Number of Users/Licenses: What is the total number of user/licenses for this contract?

5. Annual Spend: What is the annual average spend for each contract?

6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Please find the Trust's response below:

The information requested is forwarded as an Enclosure to this letter.

Should you require any further assistance, please do not hesitate to contact us at the above address.

I trust this answers your request for information, however, should you not be satisfied with the information supplied or the process of supplying it, you have a right to complain and request a review. Please note that you must submit a request for a review within 40 days of the date of this letter.

You should forward your complaint to:-

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Mr Ian Bevan via FOI.VUNHST@wales.nhs.uk
Head of Information Governance
Velindre University NHS Trust
2, Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff / Caerdydd
CF15 7QZ
Tel / Ffon - 029 20196161

Should you wish to take your complaint further, if you are still unhappy with the decision after review, you can contact the:-

Information Commissioner's Office - Wales
2nd Floor,
Churchill House,
Churchill Way,
Cardiff,
CF10 2HH
Telephone: 0330 414 6421
email: wales@ico.org.uk

Yours sincerely,

Lauren Fear
Director of Corporate Governance and Chief of Staff
Velindre University NHS Trust
2 Charnwood Court
Heol Billingsley
Parc Nantgarw
Cardiff
CF15 7QZ

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FREEDOM OF INFORMATION REQUEST - CORP 2023 - 134 | Software Contract

System type	Finance Software Solution
Installed - Yes / No	Yes
Supplier name	Version 1
System name (brand)	Oracle
Contract Details	Maintenance & Support included
Number of Users	Approx. 400
Annual Spend	£134,000
Contract Duration	n/a - national NHS Wales solution
Contract Start Date	1994
Contract Expiry	n/a - national NHS Wales solution
Contract Review Date	n/a - national NHS Wales solution
Contact Details	n/a - national NHS Wales solution

Primary Human Resources (HR) and Payroll Software Solution	Enterprise Resource Planning Software Solution (ERP)	Primary Customer Relationship Management Solution (CRM)
Yes	No system installed	No system installed
IBM	n/a	n/a
Electronic Staff Record (ESR)	n/a	n/a
Maintenance & Support included	n/a	n/a
Approx. 1,600 - i.e. all Trust staff	n/a	n/a
£42,000	n/a	n/a
Expires 2025	n/a	n/a
2006	n/a	n/a
2025	n/a	n/a
2025	n/a	n/a
n/a - national (UK) solution	n/a	n/a